

1 20th - 23rd Feb.

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? Location / facilities / staff
and of course the activities + staff common room!

Which aspect of your stay was least enjoyed? general sleep deprivation
(~~the ride / sleep~~) but that's a part of all
residential!

How do you rate the overall product on a value for money basis? 10/10

Will you be considering a further visit with Manor Adventure? YES - ALREADY RE BOOKED.

Have you any further general comments which you feel would be useful to us?
Maybe instructors could visit group give 10 min warning
you need to wear 3 top layers / long socks etc
meet us back here in 10 mins ready to go.

Where did you hear of Manor Adventure? Internet.

What were the reasons for choosing Manor Adventure? Professionalism
and due to awful / terrible experience with Halsbury
organising trip to France. David was amazing but
so are Annie and Jane!

Which centre did you visit last year? n/a

What other visits does your school organise? 10m (5) / 10w (6) / Beverley Park (3)

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?
WE organise loads of 3-18 residential school.

Name: our E.V.O. Name:

Address: Address:



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manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:

CENTRE: WILLERSLEY CASTLE DATES: 20/2 → 23/2/24

NAME OF ACCOMMODATION: WILLERSLEY CASTLE

Please score on the following basis if not making any comment:

1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? YES

How could we improve our website, www.manoradventure.com?

Do you use twitter? / Insta? so we can tag you

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? DAVID YES on site at w/c

How professional was the Presentation Evening? N/A

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? SUPER THE BEST I'VE DEALT WITH

Operations (Rooming, outdoor pursuit programmes, support)? AS ABOVE

Preview visit to the centre? AMAZING! THE BEST I'VE DEALT WITH IN 25+ YEARS OF TEACHING

SECTION 2: Arrivals

General Welcome: SUPER (1) Fire Drill: (1)

Room Allocation: SUPER (1) Introductory Talk: (1)

SECTION 3: Centre Facilities:

Pupil Accommodation: (1) Teacher Accommodation: (1) Plus 1!

Washing & Toilet Facilities: (1) Cleanliness / Hygiene: (1)

The Grounds: (1) Catering: (1)

Were there any accommodation problems? ~~YES~~ NO

Standard of cleanliness / tidiness? (teacher & pupil) SUPERB

Standard of Furnishing? BEST OF ALL RESIDENTIALS I'VE BEEN ON / LED

SECTION 4: Meals

Were the meals of an adequate standard? YES

Was there enough to eat? YES

Was the food served promptly? YES

Were all dietary requirements catered for? DEFINITELY

How do you rate the packed lunches? GREAT

Any other comments? KIDS LOVE ANNIE'S TUCK SHOP!

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 10/10 Professional: 10/10

Which Instructors were motivating / clear / enthusiastic?

JOHN SARAH. TRISTEN MATTY CHARLIE
MOLLY BETH BEN BELLA (ALL OF THEM!) JOLENE

How do you rate the outdoor pursuits? Excellent

How do you rate the outdoor pursuit equipment? Excellent

What were your pupil's favourite outdoor pursuits? AERO / ZIP / SCAY / ZIP / AXE / ARCHERY
THEY ENJOYED ALL!

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Higher Ropes in trees (Go ape style?)

Do you have any suggestions on how we could improve our product or outdoor pursuits?

May be more archery targets closer for younger children / balloons to aim for to keep the interest but was very wet!

Suggestion add picture to Archinty selection eg grass sledge via ferrate. So teacher can visualise it better.

