

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *All of the activities offered, & the campfire*

Which aspect of your stay was least enjoyed? *Waiting around during axe throwing, archery etc*

How do you rate the overall product on a value for money basis? *Super value for money*

Will you be considering a further visit with Manor Adventure? *Definitely*

Have you any further general comments which you feel would be useful to us? *Could this form be completed online? e.g. Microsoft Forms*

Where did you hear of Manor Adventure? *online + prev. visit*

What were the reasons for choosing Manor Adventure? *Value for money + facilities*

Which centre did you visit last year? *Manor Adventure*

What other visits does your school organise? *City visits*

Thank you all so much for an excellent visit & for giving our pupils such amazing memories!!

SECTION 7 *We look forward to continuing our partnership with you.*

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: *S...* Name: *...*
Address: *...* Address: *...*

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Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

School Weds 31st Jan - Fri 2nd Feb.

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COURSE REPORT FORM

For

Willersley Castle



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: Willersley Castle PARTY LEADER
CENTRE: Willersley Castle DATES: 31/1/24 - 2/2/24
NAME OF ACCOMMODATION: Castle

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website, www.manoradventure.com?
N/A

If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product? Yes

How professional was the Presentation Evening? Yes

How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? Yes
Operations (Rooming, outdoor pursuit programmes, support)? Yes
Preview visit to the centre? Yes

SECTION 2: Arrivals

General Welcome: Great Fire Drill:
Room Allocation: Introductory Talk:

SECTION 3: Centre Facilities:

Pupil Accommodation: Teacher Accommodation: Good!
Washing & Toilet Facilities: Good! * Cleanliness / Hygiene: Good
The Grounds: Good! Catering: Good!

Were there any accommodation problems? * Showers didn't have great pressure - lots of ladybirds found in rooms

Standard of cleanliness / tidiness? (teacher & pupil) Really clean & well presented

Standard of Furnishing? Good!

SECTION 4: Meals

Were the meals of an adequate standard? Delicious food!

Was there enough to eat? Yes! The children loved that they were allowed seconds.

Was the food served promptly? Yes

Were all dietary requirements catered for? Yes

How do you rate the packed lunches? N/A

Any other comments?

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?
Helpful: 10/10 Professional: 10/10

Which Instructors were motivating / clear / enthusiastic?
Charlie - kids loved him! Georgia was super enthusiastic. Anisha, Sarah, John, Molly - shout out to these!

How do you rate the outdoor pursuits? Amazing! Children would love to come again

How do you rate the outdoor pursuit equipment? Great.

What were your pupil's favourite outdoor pursuits? Blind Trail, Zip Line Grass Sledging.

Are there any new outdoor pursuits you would like Manor Adventure to offer?
Jacob's Ladder + Giant Swing more teamwork activities.

Do you have any suggestions on how we could improve our product or outdoor pursuits?
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