

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *The outdoor activities, food and the stunning grounds/castle.*

Which aspect of your stay was least enjoyed? *N/A*

How do you rate the overall product on a value for money basis? *1*

Will you be considering a further visit with Manor Adventure? *Yes - already rebathed provisional dates for next Y6 cohort.*

Have you any further general comments which you feel would be useful to us?

We have had such an incredible time. The children have thoroughly enjoyed themselves and will remember this experience for the rest of their lives!

Where did you hear of Manor Adventure? *Staff + website of their lives!*

What were the reasons for choosing Manor Adventure? *The team always go out of their way to make each experience memorable.*

Which centre did you visit last year? *Norfolk Lakes*

What other visits does your school organise?

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

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20th - 22nd Sept

manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: *1* PARTY LEADER: *1*
CENTRE: *WILLERSLEY CASTLE* DATES: *20/09/23 - 22/09/23*
NAME OF ACCOMMODATION: *MEWS*

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? *1*
How could we improve our website, www.manoradventure.com?
N/A

If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product? *N/A*
How professional was the Presentation Evening? *N/A*

How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? *1*
Operations (Rooming, outdoor pursuit programmes, support)? *1*
Preview visit to the centre? *N/A*

SECTION 2: Arrivals

General Welcome: *1* Fire Drill: *1*
Room Allocation: *1* Introductory Talk: *1*

SECTION 3: Centre Facilities:

Pupil Accommodation: *1* Teacher Accommodation: *2*
Washing & Toilet Facilities: *1* Cleanliness / Hygiene: *1*
The Grounds: *1* Catering: *1*

Were there any accommodation problems? *Would be great to have an indoor communal area for the children in MEWS.*

Standard of cleanliness / tidiness? (teacher & pupil) *2*
Standard of Furnishing? *2*

SECTION 4: Meals

Were the meals of an adequate standard? *1*
Was there enough to eat? *1*
Was the food served promptly? *1*
Were all dietary requirements catered for? *1*
How do you rate the packed lunches? *N/A*

Any other comments? *Food was excellent! Tracey made sure we were all looked after - thank you!*

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?
Helpful: *1* Professional: *1*

Which Instructors were motivating / clear / enthusiastic?
Faith, Tristan, Matty, Reece, Molly were fantastic. All the instructors were ~~fantastic~~ brilliant and got to know every child so well.

How do you rate the outdoor pursuits? *1*

What were your pupil's favourite outdoor pursuits? *Canoe/Kayak, Tug of war, archery, climbing, zip wire - all of them really.*

Are there any new outdoor pursuits you would like Manor Adventure to offer?
SUP, High ropes, obstacle course.

Do you have any suggestions on how we could improve our product or outdoor pursuits?
N/A