| SECTION 6: Overall Assessment |
|---|
| Which aspect of your stay was most enjoyed? The outdow activities |
| food and the stunning grounds/carte |
| Which aspect of your stay was least enjoyed? |
| , , , , , , , , , , , , , , , , , , , |
| How do you rate the overall product on a value for money basis?/ |
| Will you be considering a further visit with Manor Adventure? Ves - already |
| Have you any further general comments which you feel would be useful to us? |
| Have you any further general comments which you feel would be useful to us? |
| We have had such an incredible brine. |
| The children have snormally enjoyed themsel |
| and will remember this expenence for the en |
| Where did you hear of Manor Adventure? Staff + Wehrite of Brein |
| What were the reasons for choosing Manor Adventure? |
| The team always go out of their way |
| to merre expenence memorable. |
| Which centre did you visit last year? Norfolm lakes |
| What other visits does your school organise? |
| |
| |
| SECTION 7 |
| Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France? |
| Name: Name: |
| Address: Address: |
| |
| |
| manor adventure |
| Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY |

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

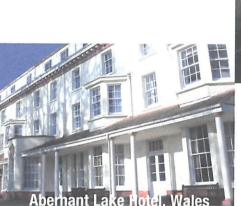
manor adventure

COURSE REPORT FORM

For



11





Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



| We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team. SCHOOL: PARTY LEADER: PARTY LEADE | |
|--|---|
| NAME OF ACCOMMODATION: MEMS Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor SECTION 1: Pre Arrival Did you find the brochure accurate and informative? How could we improve our website, www.manoradventure.com? N/A If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? N/A SECTION 2: Arrivals General Welcome: SECTION 3: Centre Facilities: Pupil Accommodation: Teacher Accommodation: Washing & Toilet Facilities: Catering: Were there any accommodation problems? Washing & Toilet Facilitiess / Leacher & pupil) Standard of cleanliness / tidiness? (teacher & pupil) | · |
| NAME OF ACCOMMODATION: MEWS Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor SECTION 1: Pre Arrival Did you find the brochure accurate and informative? How could we improve our website, www.manoradventure.com? N/A If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? N/A SECTION 2: Arrivals General Welcome: Introductory Talk: SECTION 3: Centre Facilities: Cleanliness / Hygiene: The Grounds: Catering: Were there any accommodation problems? NAME Seculor Accommodation MEWS Standard of cleanliness / tidiness? (teacher & pupil) Accommended to A | |
| Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor SECTION 1: Pre Arrival Did you find the brochure accurate and informative? How could we improve our website, www.manoradventure.com? N/A If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? SECTION 2: Arrivals General Welcome: Room Allocation: Introductory Talk: SECTION 3: Centre Facilities: Pupil Accommodation: Teacher Accommodation: Washing & Toilet Facilities: The Grounds: Catering: Were there any accommodation problems? Washind Area for Dre ciuder in MeWS Standard of cleanliness / tidiness? (teacher & pupil) | CENTRE: WILLERSLEY CASTLE DATES: 20/09/23 - 22/09/23 |
| 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor SECTION 1: Pre Arrival Did you find the brochure accurate and informative? | NAME OF ACCOMMODATION: MEWS |
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| If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? | Did you find the brochure accurate and informative? |
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| Did he provide a fair description of our centre and product? | N/A |
| How professional was the Presentation Evening? N/A How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? N/A SECTION 2: Arrivals General Welcome: Introductory Talk: SECTION 3: Centre Facilities: Pupil Accommodation: Teacher Accommodation: Washing & Toilet Facilities: Cleanliness / Hygiene: Were there any accommodation problems? NAMU Be great to home an index in Memoral area for the diluder in MEWS Standard of cleanliness / tidiness? (teacher & pupil) | |
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| General Welcome: Fire Drill: Room Allocation: Introductory Talk: SECTION 3: Centre Facilities: Teacher Accommodation: Teacher Accommodation: Washing & Toilet Facilities: Cleanliness / Hygiene: The Grounds: Catering: Were there any accommodation problems? Would be great to howe an index commodation problems? Would be great to howe Standard of cleanliness / tidiness? (teacher & pupil) | Preview visit to the centre? |
| Room Allocation: Introductory Talk: SECTION 3: Centre Facilities: Pupil Accommodation: Teacher Accommodation: 2 Washing & Toilet Facilities: Cleanliness / Hygiene: 1 The Grounds: Catering: 1 Were there any accommodation problems? Wall be great to have an inclose when we fix the children in MEWS Standard of cleanliness / tidiness? (teacher & pupil) 2 | SECTION 2: Arrivals |
| SECTION 3: Centre Facilities: Pupil Accommodation: Washing & Toilet Facilities: Cleanliness / Hygiene: The Grounds: Catering: Were there any accommodation problems? Would be great to have an index commodation problems? Standard of cleanliness / tidiness? (teacher & pupil) | General Welcome: Fire Drill: |
| Pupil Accommodation: Washing & Toilet Facilities: Cleanliness / Hygiene: The Grounds: Catering: Were there any accommodation problems? Would be great to howe an index commodation problems? We divide in MEWS Standard of cleanliness / tidiness? (teacher & pupil) | Room Allocation: Introductory Talk: |
| Washing & Toilet Facilities: Cleanliness / Hygiene: The Grounds: Catering: Were there any accommodation problems? Would be great to have an index commodation problems? Standard of cleanliness / tidiness? (teacher & pupil) | |
| The Grounds: Were there any accommodation problems? Nould be great to howe an index communal area for the children in MEWS Standard of cleanliness / tidiness? (teacher & pupil) | Pupil Accommodation: Teacher Accommodation: |
| Were there any accommodation problems? Would be great to howe an indow communed area for one children in MEWS Standard of cleanliness / tidiness? (teacher & pupil). | Washing & Toilet Facilities: Cleanliness / Hygiene: |
| Standard of cleanliness / tidiness? (teacher & pupil) | The Grounds: Catering: |
| Standard of cleanliness / tidiness? (teacher & pupil) | Were there any accommodation problems? Would be great to home |
| Standard of cleanliness / tidiness? (teacher & pupil) | an indoor communed area for one dildren in MEWS |
| Standard of Furnishing? | Standard of cleanliness / tidiness? (teacher & pupil) |
| Standard of Furnishing? | |
| | Standard of Furnishing? |

| SECTION 4: Meals |
|--|
| Were the meals of an adequate standard? |
| Was there enough to eat? |
| Was the food served promptly? |
| Were all dietary requirements catered for?/ |
| How do you rate the packed lunches? M/A |
| Any other comments? Food was excellent! Tracey made silve we were all to med after - Thanh you! |
| SECTION 5: Centre Staff & Outdoor Pursuits |
| How do you rate the Centre Staff / Instructors? |
| Helpful: Professional: |
| Which Instructors were motivating / clear / enthusiastic? Faith, Tristan, Matty, Reece, Moly were fantastie. All bre instructory were brilliant and got to How do you rate the outdoor pursuits? Know every childle |
| How do you rate the outdoor pursuit equipment? |
| What were your pupil's favourite outdoor pursuits? (avve) Kayah, |
| Try of war, achery, climbing, 2ip wire - all of then |
| Are there any new outdoor pursuits you would like Manor Adventure to offer? |
| Do you have any suggestions on how we could improve our product or outdoor pursuits? |