

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Staff, food... all of it! Everyone takes time to talk & are so helpful.*

Which aspect of your stay was least enjoyed? *None of it.*

How do you rate the overall product on a value for money basis? *Brilliant!*

Will you be considering a further visit with Manor Adventure? *... we booked for next year before we left!*

Have you any further general comments which you feel would be useful to us?
Special mentions to Annie & Tracey - Superstars!

Where did you hear of Manor Adventure?

What were the reasons for choosing Manor Adventure? *we enjoyed it so much last year!*

Which centre did you visit last year? *This one.*

What other visits does your school organise?

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:
Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

20th - 22nd Sept
manor adventure

COURSE REPORT FORM

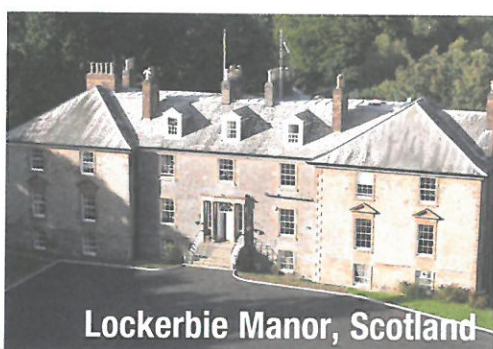
For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:
CENTRE: Millersley Castle DATES: 18-20-22nd Sept '23
NAME OF ACCOMMODATION:

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website, www.manoradventure.com?

More videos of the activities you offer so we can show parents & children.
If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening? N/A

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? Amazing! so helpful!

Operations (Rooming, outdoor pursuit programmes, support)? Fab

Preview visit to the centre? We came last year, N/A

SECTION 2: Arrivals

General Welcome: 10/10 Fire Drill: 10/10

Room Allocation: 10/10 Introductory Talk: 10/10

SECTION 3: Centre Facilities:

Pupil Accommodation: 10/10 Teacher Accommodation: 10/10

Washing & Toilet Facilities: 10/10 Cleanliness / Hygiene: 10/10

The Grounds: 10/10 Catering: 1000/10 ★ -

Were there any accommodation problems? Some Chris rooms a bit stinky.

A bath mat in each bathroom would be helpful.

Standard of cleanliness / tidiness? (teacher & pupil) Really good

Standard of Furnishing? Really good

Some bunk beds are squeaky though.

SECTION 4: Meals

Were the meals of an adequate standard? more than!

Was there enough to eat? YES! Plenty

Was the food served promptly? Yes!

Were all dietary requirements catered for? Yes. The GF stuff was amazing & inclusive.

How do you rate the packed lunches? N/A

Any other comments? You all went above & beyond for us. We are so grateful. Can staff know the menu in advance please? planned

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: Professional:

Which Instructors were motivating / clear / enthusiastic?

Yes.

How do you rate the outdoor pursuits? Good but lots of prep time meant the 'activity' was short.

How do you rate the outdoor pursuit equipment? Good. Safe & of a good standard.

What were your pupil's favourite outdoor pursuits? Zip-line, blind trail, team games, campfire.

Are there any new outdoor pursuits you would like Manor Adventure to offer?

River tubing

Do you have any suggestions on how we could improve our product or outdoor pursuits?

Factor in prep time to max time to join in with the activity. Not having canoeing on the last day.