SECTION 6	6: Overall Assessment		
Which aspe	ect of your stay was most enjoyed?	. The fa	imily feel of the centre.
friendliness of all the staff thew smoothly everything ran			
Which aspe	ect of your stay was least enjoyed?	NIA	
How do you	ı rate the overall product on a valu	ie for mone	y basis?
Will you be	considering a further visit with Ma		
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
Have you a	ny further general comments whic	ch you feel v	would be useful to us?
Again.,.	just a massive thank yo	u to y	au all. Kids + staff
have really enjoyed themselves. We love coming back.			
Every instrutor knew about individual needs of our children.			
Where did y	you hear of Manor Adventure?	revious	visits.
What were	the reasons for choosing Manor A	dventure?	1
Which cent	re did you visit last year?Sume		
What other	visits does your school organise?		
SECTION 7			
	ow of any other schools or colleag	nues who n	nay he interested in visiting any
	res in England, Scotland, Wales a		
Name:		Name:	
Address:		Address:	
	manor ac	tvantur	9

manor adventure

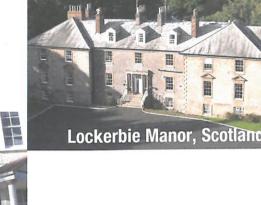
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

manor adventure

COURSE REPORT FORM

For





Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



important to us and will be assessed by our n	
SCHOOL:	
CENTRE: Willersley	DATES: 2/10 - 6/10/23
NAME OF ACCOMMODATION: Castle	<u>}</u>
Please score on the following basis if not mad 1 - Excellent 2 - Very Good 3 - Good	
SECTION 1: Pre Arrival	
Did you find the brochure accurate and inform	native?
How could we improve our website, www.ma	noradventure.com?
If you had a visit from one of our School Jour	ney Advisors:
Did he provide a fair description of our	r centre and product?
How professional was the Presentation	n Evening?N /A
How did you rate our pre-visit administration?	?
Customer Services (Bookings, payme	nts, support)?
Operations (Rooming, outdoor pursuit	programmes, support)?/
Preview visit to the centre?	
SECTION 2: Arrivals	
General Welcome:	Fire Drill:
Room Allocation:	Introductory Talk:
SECTION 3: Centre Facilities:	First due to no
Pupil Accommodation:	Teacher Accommodation: 2 Shower press w
Washing & Toilet Facilities:2	Tust due to no Teacher Accommodation: 2 shower press were con 2nd floor Cleanliness / Hygiene:
The Grounds:	
Were there any accommodation problems?	Just the shower prevouse in
some 2nd floor nooms.	
Standard of cleanliness / tidiness? (teacher & p	pupil)
Standard of Furnishing?	

SECTION 4: Meals

Vere the meals of an adequate standard? Couldn't have asked for more Brilliant!
Vas there enough to eat? Yes!
Vas the food served promptly?
Vere all dietary requirements catered for? Yes
How do you rate the packed lunches?
Any other comments? Just a big thank you Everything has been
wonderful You've gone above - beyond
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Helpful: Professional:
Professional:
Which Instructors were motivating / clear / enthusiastic? All of you! How do you rate the outdoor pursuits?
Which Instructors were motivating / clear / enthusiastic? All of you! How do you rate the outdoor pursuits? How do you rate the outdoor pursuit equipment?
Which Instructors were motivating / clear / enthusiastic? All of you! How do you rate the outdoor pursuits?

To all the staff,

Thank you so much for the best week. We love coming back here - always met with your friendly faces + you really do go above , beyond to make the children have the best time. We love how well you get to know the kids + how flexible you are with all of their different needs etc... nothing is ever too much to ask and you're always so willing to go that extra mile. So a massive thank you!! And happy birthday Paul - closer to that 30!

See you next year,

