

**SECTION 6: Overall Assessment**

Which aspect of your stay was most enjoyed? SEEING THE CHILDREN OUTSIDE OF THE CLASSROOM ENVIRONMENT

Which aspect of your stay was least enjoyed? STAFF WEREN'T ALWAYS GIVEN THE OPPORTUNITY TO HAVE A GO ON THE ACTIVITIES.

How do you rate the overall product on a value for money basis? GOOD

Will you be considering a further visit with Manor Adventure? YES

Have you any further general comments which you feel would be useful to us?

SOME OF THE CHILDREN COULD GET VERY IMPATIENT WHEN WAITING AROUND TO BE HAVE THEIR TURN MAYBE HAVE SOMETHING TO KEEP THEM BUSY. AS THIS IS WHERE BEHAVIOUR BUBBLED

Where did you hear of Manor Adventure? .....

What were the reasons for choosing Manor Adventure? USED MANOR ADVENTURE BEFORE.

Which centre did you visit last year? WILLEBORIE CASTLE.

What other visits does your school organise? .....

**SECTION 7**

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: ..... Name: .....

Address: ..... Address: .....

**manor adventure**

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY  
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

27<sup>th</sup> - 29<sup>th</sup> sept.

# manor adventure

## COURSE REPORT FORM

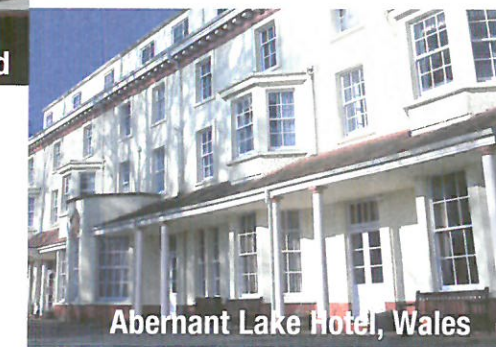
For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

*We hope you have enjoyed your visit with us*



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: ..... PARTY LEADER: .....

CENTRE: WILKESLEY CASTLE ..... DATES: 27-09-23 .....

NAME OF ACCOMMODATION: MANOR ADVENTURE .....

Please score on the following basis if not making any comment:  
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

### SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes 2 .....

How could we improve our website, www.manoradventure.com?  
.....

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A .....

How professional was the Presentation Evening? N/A .....

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? 2 .....

Operations (Rooming, outdoor pursuit programmes, support)? 2 .....

Preview visit to the centre? VERY ACCOMMODATING 1 .....

### SECTION 2: Arrivals

General Welcome: 2 ..... Fire Drill: 1 .....

Room Allocation: 1 ..... Introductory Talk: 1 .....

### SECTION 3: Centre Facilities:

Pupil Accommodation: 3 ..... Teacher Accommodation: 4 .....

Washing & Toilet Facilities: 4 ..... Cleanliness / Hygiene: 4 .....

The Grounds: 1 ..... Catering: 2 .....

Were there any accommodation problems? Not really .....

Room 26 side door doesn't close .....

Standard of cleanliness / tidiness? (teacher & pupil) 3 .....

Standard of Furnishing? 3 .....

### SECTION 4: Meals

Were the meals of an adequate standard? 1 .....

Was there enough to eat? 1 more than enough .....

Was the food served promptly? 1 .....

Were all dietary requirements catered for? 1 .....

How do you rate the packed lunches? 2 .....

Any other comments? .....

### SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 2 ..... Professional: 1 .....

Which Instructors were motivating / clear / enthusiastic?

Most of the instructor were motivating and enthusiastic. All the instructor were very clear.

How do you rate the outdoor pursuits? 1 .....

How do you rate the outdoor pursuit equipment? 1 .....

What were your pupil's favourite outdoor pursuits? Grass sledging .....

Are there any new outdoor pursuits you would like Manor Adventure to offer? .....

N/A Night walks .....

Do you have any suggestions on how we could improve our product or outdoor pursuits?  
.....