

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Dis - would have been best enjoyed as a whole group together.*
Which aspect of your stay was least enjoyed? *Could marshmallows/hot chocs be provided by camp fire?*
How do you rate the overall product on a value for money basis? *1*

Will you be considering a further visit with Manor Adventure? *Already booked for next year! Hope to bring Y7s every December.*

Have you any further general comments which you feel would be useful to us?
As much time together as a school, playing games, being active as possible.

Where did you hear of Manor Adventure? *staff member local to Willersley.*

What were the reasons for choosing Manor Adventure? *Location, new opportunity for establishing resilience post covid.*

Which centre did you visit last year?

What other visits does your school organise?

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

1 Mon 4th Weds 6th Dec.

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COURSE REPORT FORM

For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:
CENTRE: DATES: 4-6th Dec N Rosling
NAME OF ACCOMMODATION: Willersley

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? yes (1)

How could we improve our website, www.manoradventure.com?

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product?

How professional was the Presentation Evening?

How did you rate our pre-visit administration? (1)

Customer Services (Bookings, payments, support)? (1)

Operations (Rooming, outdoor pursuit programmes, support)? (1)

Preview visit to the centre? (1)

SECTION 2: Arrivals

General Welcome: (1) Fire Drill: (1)

Room Allocation: (1) Introductory Talk: (3) We needed to have as school staff / centre staff to co-ordinate.

SECTION 3: Centre Facilities:

E.g. Do fire drill, assemble students, introduction / expectations shared.
Pupil Accommodation: (1) Teacher Accommodation: (1)

Washing & Toilet Facilities: (1) Cleanliness / Hygiene: (1)

The Grounds: (1) Catering: (1)

Were there any accommodation problems? No

Standard of cleanliness / tidiness? (teacher & pupil) (1)

Standard of Furnishing? (1)

SECTION 4: Meals

Were the meals of an adequate standard? yes

Was there enough to eat? We ran out of sandwiches for lunch as many students did not want jacket potatoes.

Was the food served promptly? yes

Were all dietary requirements catered for? yes

How do you rate the packed lunches? N/A

Any other comments? lovely, welcoming staff

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: (1) Professional: (1)

Which Instructors were motivating / clear / enthusiastic?

All instructors were excellent.

How do you rate the outdoor pursuits? (1)

How do you rate the outdoor pursuit equipment? (1)

What were your pupil's favourite outdoor pursuits? Zip wire, grass sledges

Are there any new outdoor pursuits you would like Manor Adventure to offer?

high ropes?

Do you have any suggestions on how we could improve our product or outdoor pursuits?

slightly less free time for students / something they could do whilst waiting - large garden games? Games room?