SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed?
The support in organisation and stage
Which aspect of your stay was least enjoyed?
The communal area won't attactive enough for children to use it
How do you rate the overall product on a value for money basis?
Will you be considering a further visit with Manor Adventure?
Yes-booked jes the next 2 years
Have you any further general comments which you feel would be useful to us?
free time after during seels a little too long We would have
prepared to start the evening activity 30 news carbon and then
frush entile. A couple of Chillen felt unkneed when sex kilder step asked about if they were a boy or a girl how old they are * It was need Where did you hear of Manor Adventure? good natived had the in question bear felt upset/ self conscious.  What were the reasons for choosing Manor Adventure?
Because has tall be is.
frestly, expertise, welcoming, value
Which centre did you visit last year? Willestey cartle.
What other visits does your school organise?
SECTION 7 A huge that your start you don't have you don't what you a passionate about what you a possionate about what you a four centres in England, Scotland, Wales and France? It is noticed and appreciated there.
Name: Name:
Address: Address:
manor adventure

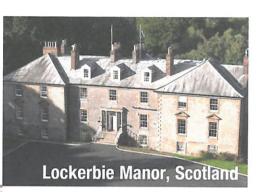
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

## manor adventure

## COURSE REPORT FORM

For





Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: Willersley Cortle DATES: 22-24 NOV
SCHOOL: PARTY LEADER:  CENTRE: Willersley Cortle DATES: 22-24 NOV  NAME OF ACCOMMODATION: Willersley Cortle
Please score on the following basis if not making any comment:  1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival
Did you find the brochure accurate and informative?
How could we improve our website, www.manoradventure.com?
Perhaps mor videos or virtual tour for children to intentent the verve?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?1
Preview visit to the centre?1
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation: 1+ Introductory Talk: 1
SECTION 3: Centre Facilities:
Pupil Accommodation: Teacher Accommodation:
Washing & Toilet Facilities:
The Grounds: 1
Were there any accommodation problems? One code bake on a Teacher
door, but sorted quully
Standard of cleanliness / tidiness? (teacher & pupil) 1
Standard of Furnishing?2
Commend area Possibly more clairs or carpel to allow

		SECTION 4: Meals
		Were the meals of an adequate standard? 1. Very tark and loh of Charce
		Was there enough to eat? Yes
//		Was the food served promptly? Yes - Supposed on vulreable what we well.  Were all dietary requirements catered for? Yes.
illow a	C. Henderson	How do you rate the packed lunches?
2	, 100	Any other comments? That you for being very accommodately.
removed	Carried	SECTION 5: Centre Staff & Outdoor Pursuits  How do you rate the Centre Staff / Instructors?
9	9	Helpful: Professional: 1
Evening to t	sh Assessment	Which Instructors were motivating / clear / enthusiastic?  Trustany Beth Molly - V. Enthusiastic and and the Klds of ease,  Game Mar instructions etc.  How do you rate the outdoor pursuits?
Hont in the		How do you rate the outdoor pursuit equipment?1
	Current	Possilly a sew exta gruss dedges to enviewse runter of goes
Scavenger	through and	What were your pupil's favourite outdoor pursuits?  Zip wire  Are there any new outdoor pursuits you would like Manor Adventure to offer?  Abselling
	R	Do you have any suggestions on how we could improve our product or outdoor pursuits?  Scaverage hut a the penultimate session was very date and possibly too darrooms. Teeller asked for senior to be sheltered, but it, want allowed?