SECTION 6: Overall Assessment		
Which aspect of your stay was most enjoyed? Bed Time! Only Joking		
Eventhing has been great		
Which aspect of your stay was least enjoyed? ISSUE with instructor.		
How do you rate the overall product on a value for money basis? Go acl		
Will you be considering a further visit with Manor Adventure?Yes		
Have you any further general comments which you feel would be useful to us?		
Chn's was very helpful & lovely to see management		
involving themselves - great personal touch. The		
children loved that evenjone was involved Tristan &		
Where did you hear of Manor Adventure? Not Sure		
What were the reasons for choosing Manor Adventure? Cost / Distance / Mchinies		
2c4		
Which centre did you visit last year? Condover hall (Kingswood		
What other visits does your school organise? <u>16 Residential</u>		
SECTION 7 Thankyou for giving those children an amazing from home and appreciate		
Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?		
Name: Name:		
Address: Address:		
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e ook,		
manor adventure		
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY		

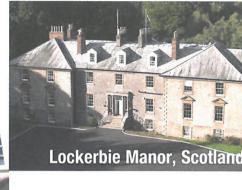
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

manor adventure

COURSE REPORT FORM

For





Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.		
SCHOOL:	PARTY LEADER:	
CENTRE: Willersley Castle	DATES: 15 - 17th	
NAME OF ACCOMMODATION: Caltle		
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor		
SECTION 1: Pre Arrival		
Did you find the brochure accurate and informative? — Yes		
How could we improve our website, www.manoradventure.com?		
N/A		
If you had a visit from one of our School Journey Advisors:		
Did he provide a fair description of our centre and product?		
How professional was the Presentation Evening? N 14		
How did you rate our pre-visit administration?		
Customer Services (Bookings, payments, support)?2		
Operations (Rooming, outdoor pursuit programmes, support)?		
Preview visit to the centre?	-D Too Soon arrival.	
SECTION 2: Arrivals	-D Too Soon avrivar.	
General Welcome: Good Fire Drill: Rushed - where to go.		
Room Allocation: Good	Introductory Talk: Good	
SECTION 3: Centre Facilities:		
Pupil Accommodation:		
Washing & Toilet Facilities:2		
The Grounds:	Catering:	
Were there any accommodation problems?		
Standard of cleanliness / tidiness? (teacher & pupil)		
Standard of Furnishing?		

SECTION 4: Meals

la la la con valle a la bauxa
Were the meals of an adequate standard? We are rolling have
Lovely & plenny. Very accommodating
Was there enough to eat? Absolutely:
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
T-04Y\
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Which Instructors were motivating / clear / enthusiastic?
All incredibly helpful, except for issue with
one already raised (A5)
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?)
What were your pupil's favourite outdoor pursuits? Blind Trail (most groups)
Axe Throwing, Zip Line
Are there any new outdoor pursuits you would like Manor Adventure to offer?
And there any new edites pareaute year means make the enter the en
Do you have any suggestions on how we could improve our product or outdoor pursuits?