

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Absolutely everything*

Which aspect of your stay was least enjoyed? *Nothing - everything has been brilliant*

How do you rate the overall product on a value for money basis? *Can't beat it.*

Will you be considering a further visit with Manor Adventure? *YES - trying to get our dates in already.*

Have you any further general comments which you feel would be useful to us?

A big thank you to all the staff ~ it was home from home. Also we really appreciate the extra touches for one of our children who is terminally ill.

Where did you hear of Manor Adventure? *Head Teacher had attended other centres.*

What were the reasons for choosing Manor Adventure? *Head Teacher highly recommended it after visiting another centre.*

Which centre did you visit last year? *Willesley Castle*

What other visits does your school organise? *Engineering, Museums, Churches with Manchester Uni.*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:
Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

30th Oct - 3rd Nov
manor adventure

COURSE REPORT FORM

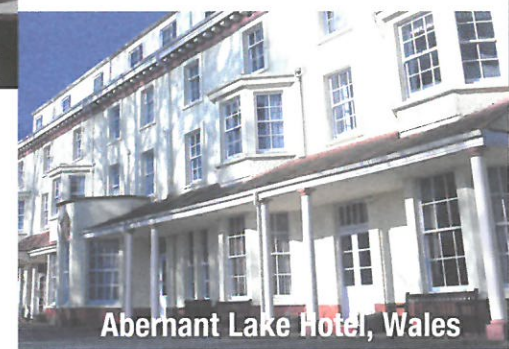
For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres
Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: ^{PRIMARY SCHOOL} WILKERSEY CASTLE PARTY LEADER:
CENTRE: WILKERSEY CASTLE DATES: 30/10/23 - 3/11/23
NAME OF ACCOMMODATION: THE MEWS

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? 1 - all information included
How could we improve our website, www.manoradventure.com?
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If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?

SECTION 2: Arrivals

General Welcome: Great ① Fire Drill: ①
Room Allocation: ② Introductory Talk: ①

SECTION 3: Centre Facilities:

Pupil Accommodation: ② Teacher Accommodation: ①
Washing & Toilet Facilities: ② Cleanliness / Hygiene: ①
The Grounds: ① Catering: Perfect!
Were there any accommodation problems? No
Standard of cleanliness / tidiness? (teacher & pupil) Spotless

Standard of Furnishing? Great

SECTION 4: Meals

Were the meals of an adequate standard? We were fed like kings - cannot fault it
Was there enough to eat? Plenty - more than enough
Was the food served promptly? Yes
Were all dietary requirements catered for? Yes
How do you rate the packed lunches? N/A

Any other comments? Please say a big thank you to the catering staff - they went above & beyond,

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?
Helpful: ① Professional: ①
Which Instructors were motivating / clear / enthusiastic?
All of them - can't single anyone out
How do you rate the outdoor pursuits? Fantastic variety & all on site
How do you rate the outdoor pursuit equipment? No concerns - all safety checks regular
What were your pupil's favourite outdoor pursuits? The children can't choose - they enjoyed all of them
Are there any new outdoor pursuits you would like Manor Adventure to offer? High Ropes?
Do you have any suggestions on how we could improve our product or outdoor pursuits? None - all absolutely perfect