

8⁺ - 10⁺ November

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Excellent activities,*

teamwork and bonding as a result.

Which aspect of your stay was least enjoyed? *Disco*

How do you rate the overall product on a value for money basis?

Good

Will you be considering a further visit with Manor Adventure? *Yes, already*

booked

Have you any further general comments which you feel would be useful to us?

Early activity for ^{our} day arrived - lead self on site before check in (2pm)

Where did you hear of Manor Adventure? *Website*

What were the reasons for choosing Manor Adventure? *Good value*

and activities

Which centre did you visit last year? *Willesley Castle*

What other visits does your school organise? *Mount Creek Carrington*

Leengreen, Whitehall *YHA*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

manor adventure

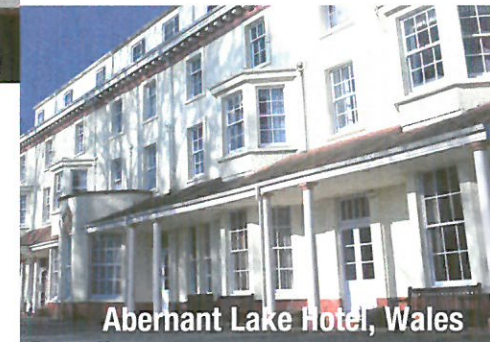
25

COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER: Mr...
CENTRE: Widley Castle DATES: 8/10 - 10/10 23
NAME OF ACCOMMODATION: News

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website, www.manoradventure.com?
.....

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product?

How professional was the Presentation Evening?

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? Very good

Operations (Rooming, outdoor pursuit programmes, support)? Very good

Preview visit to the centre? Yes, very good

SECTION 2: Arrivals

General Welcome: Very good Fire Drill: Very good

Room Allocation: Very good Introductory Talk: Very good

SECTION 3: Centre Facilities:

Pupil Accommodation: Good Teacher Accommodation: Good

Washing & Toilet Facilities: Good Cleanliness / Hygiene: Good

The Grounds: Good Catering: Very good

Were there any accommodation problems? No chairs for teachers rooms, stool maybe we something for temporary outside.

Standard of cleanliness / tidiness? (teacher & pupil)

..... Both good

Standard of Furnishing? Good

A little cold in rooms - no heating at certain times

SECTION 4: Meals

Were the meals of an adequate standard? Excellent, lots of choices

Was there enough to eat? Yes plenty

Was the food served promptly? Yes

Were all dietary requirements catered for? Yes, excellent

How do you rate the packed lunches? Atta

Any other comments? Thank you very much for last minute forgotten pick up and sandwiches for fussy eaters.

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: Good Professional: Very good

Which Instructors were motivating / clear / enthusiastic?

* Paul, Molly, Tristan, Mattie - all brilliant, but clear and kind for all instructors.

How do you rate the outdoor pursuits?

Excellent - all organised, clear instructions

How do you rate the outdoor pursuit equipment? All good

What were your pupil's favourite outdoor pursuits? Green Sledging,

Aero Ball, Fencing, Zip wire, Blind Trail

Are there any new outdoor pursuits you would like Manor Adventure to offer?

..... No

Do you have any suggestions on how we could improve our product or outdoor pursuits?

Good range, instructors excellent