

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? THE CHILDRENS ENSAYMENT.

Which aspect of your stay was least enjoyed? IF Picky - THE LONG WAITING TIME AFTER DINNER.

How do you rate the overall product on a value for money basis? CAN'T FAULT IT. WORTH EVERY PENNY.

Will you be considering a further visit with Manor Adventure? WE CERTAINLY WILL TO WILLERSLEY.

Have you any further general comments which you feel would be useful to us?

Where did you hear of Manor Adventure? Google Search.

What were the reasons for choosing Manor Adventure? Willersley was chosen for LAND PURSUITS. (Y5)

Which centre did you visit last year? N/A

What other visits does your school organise? NORFOLK LAKES (Y4) 20/11 - 22/11/23. - WATER BASED PURSUITS

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Address: (Two sets of blank lines for contact information)

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COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:

CENTRE: WILLASLEY CASTLE DATES: 13/11 - 15/11/23

NAME OF ACCOMMODATION:

Please score on the following basis if not making any comment:

1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? YES

How could we improve our website, www.manoradventure.com?
..... 2

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? YES

How professional was the Presentation Evening? N/A

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? 5/5

Operations (Rooming, outdoor pursuit programmes, support)? 5/5

Preview visit to the centre? BRIVIANE

SECTION 2: Arrivals

General Welcome: 5 Fire Drill: 5

Room Allocation: 5 Introductory Talk: 5

SECTION 3: Centre Facilities:

Pupil Accommodation: 5 Teacher Accommodation: 5

Washing & Toilet Facilities: 5 Cleanliness / Hygiene: 5

The Grounds: 5 Catering: 5

Were there any accommodation problems? N/A

Standard of cleanliness / tidiness? (teacher & pupil) top quality

..... No ISSUES AT ALL

Standard of Furnishing? VERY suitable for the history

SECTION 4: Meals

Were the meals of an adequate standard? HIGH Quality, Plenty of options

Was there enough to eat? ABSolutely, ACComodated for all

Was the food served promptly? YES

Were all dietary requirements catered for? YES, Couldn't Ask for more

How do you rate the packed lunches? N/A

Any other comments?

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 5 Professional: 5

Which Instructors were motivating / clear / enthusiastic?

..... All instructors were FANTASTIC. All helpful and best intentions.

How do you rate the outdoor pursuits? 5/5

How do you rate the outdoor pursuit equipment? 5/5

What were your pupil's favourite outdoor pursuits? Zip wire, Blind trail and climbing.

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Do you have any suggestions on how we could improve our product or outdoor pursuits?
..... Further pursuits to offer more variety