

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? THE FREEDOM THE CHILDREN HAD
GREAT VENUE & LOVELY STAFF.

Which aspect of your stay was least enjoyed? DISCO

How do you rate the overall product on a value for money basis? IT IS GOOD HOWEVER

WE HAVE TO CONSIDER COST OF LIVING RISES WE FAMILIES & ARE CONCERNED GOING FORWARD.

Will you be considering a further visit with Manor Adventure?

ALREADY BOOKED FOR NEXT YEAR.

Have you any further general comments which you feel would be useful to us?

LOVE THE STAFFROOM FACILITIES

STAFF ARE EXCELLENT

THANK YOU FOR EVERYTHING

Where did you hear of Manor Adventure? ANOTHER LOCAL SCHOOL (DINTON)

What were the reasons for choosing Manor Adventure?

RECOMMENDATION & GOOD PRE-VISIT

Which centre did you visit last year? DOLYSAER - WALES.

What other visits does your school organise?

WOODROW HOUSE BUCKINGHAMSHIRE - YEAR 4 CHILDREN.

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

16th-19th June

manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:
CENTRE: WILLERSLEY CASTLE DATES: 16TH - 19TH JUNE 23
NAME OF ACCOMMODATION: WILLERSLEY CASTLE

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? YES VERY GOOD.

How could we improve our website, www.manoradventure.com?
-

If you had a visit from one of our School Journey Advisors: (WE VISITED THE CENTRE)

Did he provide a fair description of our centre and product? YES.

How professional was the Presentation Evening? N/A.

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? VERY GOOD.

Operations (Rooming, outdoor pursuit programmes, support)? VERY GOOD.

Preview visit to the centre? YES - VERY GOOD.

SECTION 2: Arrivals

General Welcome: EXCELLENT Fire Drill: V. GOOD.

Room Allocation: V. GOOD. Introductory Talk: V. GOOD.

SECTION 3: Centre Facilities:

Pupil Accommodation: V. GOOD. Teacher Accommodation: EXCELLENT.

Washing & Toilet Facilities: EXCELLENT Cleanliness / Hygiene: EXCELLENT

The Grounds: EXCELLENT Catering: V. GOOD

Were there any accommodation problems? NO HOT WATER IN SOME ROOMS
ON THE WHOLE THE ACCOMMODATION IS EXCELLENT !!

Standard of cleanliness / tidiness? (teacher & pupil) V. TIDY & CLEAN.

Standard of Furnishing? LOVELY - STAFF BEDROOMS ARE LOVELY.

STAFF ROOM EXCELLENT.

SECTION 4: Meals

Were the meals of an adequate standard? YES! MEALS WERE EXACTLY WHAT
THE CHILDREN NEEDED! LOVELY & HOT & WELL COOKED.

Was there enough to eat? YES! ALTHOUGH AN EVENING SNACK WOULD
BE APPRECIATED AFTER LAST ACTIVITY. CHILDREN WERE HUNGRY
BEFORE BED. HOT CHOC & BISCUIT??

Was the food served promptly? YES!
SERVED VERY WELL - THANK YOU.

Were all dietary requirements catered for? YES! EXCELLENT CATERING
FOR OUR CHILD WITH ALLERGIES.

How do you rate the packed lunches? N/A.

Any other comments? STAFF ROOM SNACKS + COFFEE MACHINE REALLY
LOVELY - THANK YOU! A FRIDGE IN THE STAFF ROOM WOULD
BE AMAZING PLEASE - FOR SNACKS & MEDICATION!

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: EXCELLENT Professional: EXCELLENT.

Which Instructors were motivating / clear / enthusiastic?

YES. REALLY EXCELLENT. V. ENTHUSIASTIC & THE CHILDREN
REALLY LIKED THEM. THANK YOU, THEY WORK SO HARD.

How do you rate the outdoor pursuits? V. GOOD SELECTION.

How do you rate the outdoor pursuit equipment? V. GOOD.

What were your pupil's favourite outdoor pursuits? CANOEING / KAYAKING.
CLIMBING & RIFLE SHOOTING.

Are there any new outdoor pursuits you would like Manor Adventure to offer?

NO.

Do you have any suggestions on how we could improve our product or outdoor pursuits?

COULD WE HAVE PLATES & CUTLERY IN THE STAFF ROOM PLEASE?