	Overall Assessment		
Which aspec	t of your stay was most enjoyed?	600	d + coutering
mana	ger. The staff	and	are the activities
Which aspec	t of your stay was least enjoyed?		
Can	up fire but tha	t is	because it was
	rate the overall product on a valu		y basis?
	onsidering a further visit with Ma	nor Adventi	102 DVes if
I was	n't leaving teacher you to other you to other	my b	ut I wie definite
Where did yo	ou hear of Manor Adventure?	Onlin	٥
What were th	ne reasons for choosing Manor A	dventure?.	The achivities
you	had on offer.		
	e did you visit last year?		
What other v	isits does your school organise?	2 ×	residentials
per	year.		
SECTION 7			
•	v of any other schools or colleages in England, Scotland, Wales a	no record	
Name:		Name:	
Address:		Address:	

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

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COURSE REPORT FORM

For





Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
SCHOOL: PARTY LEADER: CENTRE: Willersley Castle DATES: 9-6-23 - 12-6-23
NAME OF ACCOMMODATION: Willersley Castle
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival
Did you find the brochure accurate and informative?
How could we improve our website, www.manoradventure.com?
N/A
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre? NA
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation: Introductory Talk:
SECTION 3: Centre Facilities:
Pupil Accommodation: Teacher Accommodation:
Washing & Toilet Facilities: Cleanliness / Hygiene:
The Grounds: (1) — Amazina
Were there any accommodation problems? \(\cdot \c
Standard of cleanliness / tidiness? (teacher & pupil)
it was sorted.
Standard of Furnishing?
G000 ·

SECTION 4: Meals

Were the meals of an adequate standard? They were excuent
and your catering manager is the best I
and your catering manager is the best I have ever come across Was there enough to eat? There was so much choice!
W 4- 5- 1 - 10 Vas Vas 200 - 11 - 01
Was the food served promptly? Yes Very efficiently and
again catoring manager usas so accomodating
Were all dietary requirements catered for?
Preperation for one of our children. How do you rate the packed lunches? we chickn't have packed
unches-
Any other comments? Catering manager delerves a
raise!
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Which Instructors were motivating / clear / enthusiastic?
Which Instructors were motivating / clear / enthusiastic?
Which Instructors were motivating / clear / enthusiastic? Jayden, Molly, Tash, Tristan and Australian Chris! They were amazing but au instructors were great, they suit reaus shore! How do you rate the outdoor pursuits?
Which Instructors were motivating / clear / enthusiastic? Jayden, Molly, Tash, Tristan and Australian Chris! They were anazing but, au instructors were great, they suit reamy shore! How do you rate the outdoor pursuits? Amazing!
Which Instructors were motivating / clear / enthusiastic? Jayden, Molly, Tash, Tristan and Australian Chris! They were amazing but au instructors were great, they suit reaus shore! How do you rate the outdoor pursuits?
Which Instructors were motivating / clear / enthusiastic? Tayden, Molly, Tash, Tristan and Australian Chris! They were anazing but, au instructors were great, they sust reasy shore! How do you rate the outdoor pursuits? How do you rate the outdoor pursuit equipment?
Which Instructors were motivating / clear / enthusiastic? Jayden, Morly, Tash, Tristan and Australian Chris! They were amazing but au instructors were great, they suit reaus shore! How do you rate the outdoor pursuits? What were your pupil's favourite outdoor pursuits? What were your pupil's favourite outdoor pursuits? Note to bing and axe throwing and grass Stedgeng were the ones they keep taking about are there any new outdoor pursuits you would like Manor Adventure to offer?
Which Instructors were motivating / clear / enthusiastic? Jayden, Molly, Tash, Tristan and Australian Chis! They were anazing but Our instructors were great; they suit reary share! How do you rate the outdoor pursuits? What were your pupil's favourite outdoor pursuits? Kayaking, Concerns
Which Instructors were motivating / clear / enthusiastic? Jayden, Morly, Tash, Tristan and Australian Chris! They were amazing but au instructors were great, they suit reaus shore! How do you rate the outdoor pursuits? What were your pupil's favourite outdoor pursuits? What were your pupil's favourite outdoor pursuits? Note to bing and axe throwing and grass Stedgeng were the ones they keep taking about are there any new outdoor pursuits you would like Manor Adventure to offer?
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