

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOC PARTY LEADER

CENTRE: WILKESBY CASTLE DATES: 10-14 JULY 2023

NAME OF ACCOMMODATION: CASTLE

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? ✓

How could we improve our website, www.manoradventure.com?
(FINE)

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening? N/A

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? 1/5

Operations (Rooming, outdoor pursuit programmes, support)? 1/5

Preview visit to the centre? N/A

SECTION 2: Arrivals

General Welcome: 1/5 Fire Drill: 1/5

Room Allocation: 1/5 Introductory Talk: 1/5

SECTION 3: Centre Facilities:

Pupil Accommodation: 1/5 Teacher Accommodation: 1/5

Washing & Toilet Facilities: 1/5 Cleanliness / Hygiene: 1/5

The Grounds: 1/5 Catering: 1/5

Were there any accommodation problems? NONE

COMMON ROOM COULD HAVE GAMES (TABLE FOOTBALL) AND BOARD GAMES

Standard of cleanliness / tidiness? (teacher & pupil) 2/5 2/5

BINS COULD OF BEEN EMPTIED DURING WEEK

Standard of Furnishing? 2/5

SECTION 4: Meals

Were the meals of an adequate standard? 3/5

Was there enough to eat? 3/5

PORTION SIZES FOR SOME OLDER STUDENTS QUITE SMALL

Was the food served promptly? 2/5

Were all dietary requirements catered for? 4/5

LACK OF VEGETARIAN OPTIONS

How do you rate the packed lunches? N/A

Any other comments?

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 1/5 Professional: 1/5

Which Instructors were motivating / clear / enthusiastic?

AVETHEAN (MAYBE) ZAK, MOLLY, GRACE, TRISTAN, CHRIS

MOLLY VERY HELPFUL WHEN WE NEEDED HELP WITH A FEMALE PROBLEM

How do you rate the outdoor pursuits? 1/5

How do you rate the outdoor pursuit equipment? 1/5

What were your pupil's favourite outdoor pursuits? BLIND TRAIL, CANOEING, RIFLES

Are there any new outdoor pursuits you would like Manor Adventure to offer?

STAND-UP PADDLEBOARD, SWIMMING POOL

Do you have any suggestions on how we could improve our product or outdoor pursuits?

LESS ACTIVITIES WHICH COULD BE DONE AT SCHOOL VOLLEYBALL / ROUNDERS

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *BLIND TRAIL, ALL GROUP TOGETHER* ^{21/12/11}
LOVED THE DRAMA SCENE AT CAMPSITE, EVENING WALK + ICE CREAM ^{ARE THROWING}

Which aspect of your stay was least enjoyed? *TEAM GAMES - STUDENTS*
WERE LOOKING TO CAPTURE FLAG AND ULTIMATE PROBIE BUT ONLY PLAYED ^{ROUNDERS}

How do you rate the overall product on a value for money basis? *3/5*

Will you be considering a further visit with Manor Adventure? *POTENTIALLY NEXT*
YEAR

Have you any further general comments which you feel would be useful to us?
OUR GROUP WOULD OF LIKED TO WALK INTO TOWN ON LAST
DAY, BROUGHT SOUVENIRS ETC, THEN NO PRESSURE/WORRIES
OF TRAVELLING HOME IN WET AND MUDDY CLOTHES

Where did you hear of Manor Adventure?

What were the reasons for choosing Manor Adventure? *ALL INCLUSIVE PACKAGE*
IN CHALLENGING ENVIRONMENT

Which centre did you visit last year?

What other visits does your school organise? *LOCAL HISTORICAL SIGHT*
DAY TRIP FRANCE, PARIS TRIP INC DISNEY, ICELAND, SKI TRIP

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:
Address: Address:

manor adventure

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10th - 14th July

manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France