

manor adventure

COURSE REPORT FORM

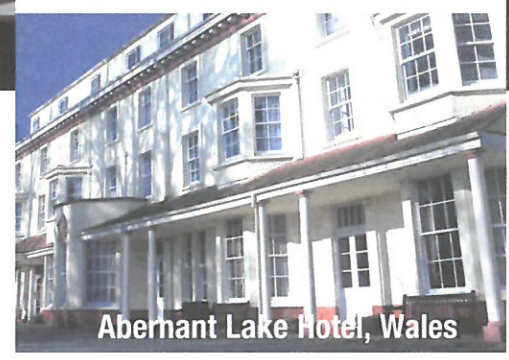
For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Couldn't pick ☺*

Which aspect of your stay was least enjoyed?

How do you rate the overall product on a value for money basis? *Yes*

Will you be considering a further visit with Manor Adventure? *100%*

Have you any further general comments which you feel would be useful to us?

Would like to have an accurate list of clothes for each activity as what it said on the original info is different to the rooms and what insertes said

Where did you hear of Manor Adventure? *☺*

What were the reasons for choosing Manor Adventure? *We were*

disappointed with Norfolk and said we would try here and you have blown us away

Which centre did you visit last year? *Norfolk*

What other visits does your school organise? *Isle of Wight, London*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

Also first floor wing would benefit from a second teacher room/bed room
Map- show the connecting door, really helpful when thinking about who to place in that room.

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: ... PARTY LEADER

CENTRE: Willersley Castle DATES: 28-30th June

NAME OF ACCOMMODATION: Castle

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? P. Welcome pack ✓

How could we improve our website, www.manoradventure.com?
/

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? /

How professional was the Presentation Evening? /

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? Excellent

Operations (Rooming, outdoor pursuit programmes, support)? "

Preview visit to the centre? This was brilliant for Pippa, Thanks

SECTION 2: Arrivals

General Welcome: Great ① Fire Drill: ✓ ①

Room Allocation: Great - see ① Introductory Talk: Great ①
comments overleaf

SECTION 3: Centre Facilities:

Pupil Accommodation: ① Teacher Accommodation: ①
I maybe missed the note about staff reading hand towels.

Washing & Toilet Facilities: ① Cleanliness / Hygiene: ①

The Grounds: ① Now! stunning Catering: ① - Huge strength of site

Were there any accommodation problems? see overleaf

- maybe some signs for rooms.

Standard of cleanliness / tidiness? (teacher & pupil) ①

Standard of Furnishing? Teacher rooms ✓ ①

SECTION 4: Meals

Were the meals of an adequate standard? A huge strength

Was there enough to eat? Yes more than enough -

Teachers loved the extras in their lounge and tea & coffee in their rooms

Was the food served promptly? ✓✓

Were all dietary requirements catered for? All

How do you rate the packed lunches? /

Any other comments? Food was amazing

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: ① Professional: ①

Which Instructors were motivating / clear / enthusiastic?

Jayden Beth Mallie Tash Krister

Mattie Faith Paul (All!) all loved the activities
Chris (manager)

How do you rate the outdoor pursuits? All fab ①

How do you rate the outdoor pursuit equipment? ①

What were your pupil's favourite outdoor pursuits? ①

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Abseiling

Do you have any suggestions on how we could improve our product or outdoor pursuits?

- A cover for Aeroball
- Pulley system for grass sledge
- As the site develops more of each activity so more can go (Archery - arches etc...)

They have brilliant with Pippa. Couldn't ask for anything better.

for us they made it for the trip. They learnt children's names, knew about them. Adapted activities.

Loved the activities @ children were taught how to use them all. Joe successful. Took them all ease.