Château de Warsy

7 Rue du Château, 80500 WARSY (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL:
DATES: 10-14TH JUNG, 2019 EMAIL:
ACCOMMODATION: Château / Grange POD Village (circle as appropriate)
Please score on the following basis if not making any comment:
1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor
Section 1 Pre-arrival
Did you find the brochure accurate and informative? we did not have any this year
How could we improve our website: www.manoradventure.com?
god.
If you had a visit from one of our School Journey Advisors; N/A
Did he provide a fair description of our centre & product?
How was the Presentation Evening?
How did you rate our pre-visit administration?
UK(Caroline)
Château(Emilie)
Preview visit to the centre?

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2 Arrival

General welcome Room allocation

Intro talk

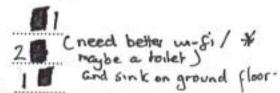
Section 3 Centre Facilities

Pupil's accommodation

Teacher's accommodation

Washing & toilet facilities





Were there any accommodation problems?

No , we were all really satisfied

Section 4 Meals

Were the meals of an adequate standard? Excellent this year, loss of choice and well prep	C
Was there enough to eat? Always, no hungry children or staff.	
What was the most / least enjoyed meal? Most: Bolognaise Least:	350
Were all dietary requirements catered for? Certainly well done.	
Any other comments? Exciting after a while. Tasty though. More salad and filling needed	
French baquette for breakçast would have been appreciated. More variety thealthier choices.	
Excellent Ritchen staff, warm, welcoming and efficien	ŀ

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5 Centre staff & Outdoor Pursuits

How do you rate the Centre Sta	ff / Instructors?	
Helpfulness	Professionalism	Friendliness
Which instructor(s) deserve(s) a	special mention and for what reason	on?
Beth - ven	professional adaptable	and Criendly
Excellent with	professional, adoptable	ις. Α'
real asset to	the chateau. Well	dane!
So passionate	about the chateau	
How do you rate the outdoor pu	rsuits?	
Only had e	vening activities	
How do you rate the outdoor pu	rsuit equipment?	
***************************************	n/a	
What were your pupil's favourite	e outdoor pursuits?	
	n/a	
Are there any new outdoor purs	uits you would like Manor Adventu	re to offer?
Zip wire an	d almbing wall	
Do you have any suggestions on	how we could improve our produc	t or outdoor pursuits?

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6 Excursions

Excursion 1: Saken (Name excursion)
How well did the excursion fulfil your expectations:
Enjoyment students:
Enjoyment teachers:
Suitability to your group:
comments: A fronty take on making croissants and
learning about bread. All in French! 3
Excursion 2: Goat Farm (Name excursion)
How well did the excursion fulfil your expectations:
Enjoyment students:
Enjoyment teachers:
Suitability to your group:
comments: Children laved holding, stroking the goots.
Creat guide and very informative
Excursion 3: Snal Form (Name excursion)
How well did the excursion fulfil your expectations:
Enjoyment students:
Enjoyment teachers:
Suitability to your group:
comments: A unique experience, brilliant hast.
Lovely variety of snail recipes.
The state of the s

Section 7 Overall Assessment

Which aspect of your stay was most enjoyed?	hateau setting
quality of the accommod	ation and the food.
	Feeling under pressure
from other schools when	eating.
	noney basis?
	dventure?
Where did you hear of Manor Adventure? For	and on line
What were the reasons for choosing Manor Advent	ure? The venue, accommodatia,
	ws experience.
Which centre(s) did you visit last year?	vrs4
What other visits does your school organise?	

Do you have any further comments which you feel	would be useful to us?

Section	8 referral
Do you know of any other schools or colleges that	may be interested in visiting any of our centres in
England, Scotland, Wales or France?	
Name:	Name:
Address:	Address:

Section 9 Coach Report Form

School name	Date	of stay OTH -	- 14	TH JUNE
Drivers name Steve	Num	ber of seats	46	
Please circle as appropriate:				
Safety talk received Yes / No	Safety D\	/D shown: Yes / No)	
Sat Nav Yes No	Coach: Ex	ecutive Standard		
Entertainment: Video DVD None			, SI	POTLESS
Toilet: Yes No	If yes,	was it clean? (Yes		
or the next section please enter a sco	ore on the fol	lowing basis		
- Excellent 2 - Very Good	3 – Good	4 – Acceptable		5 – Poor
rofessionalism of the driver:				
riendliness to teachers		to children		
ttitude/Cooperation during stay		State of the coad	:h[
ime keeping:			,	EXCEPTIONAL
rrival at school 6.10 am		Excursions		KHOWLEDGE
river's knowledge of visits				HE WAS AN
ny additional comments:				EXCELLENT
				GUIDE
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