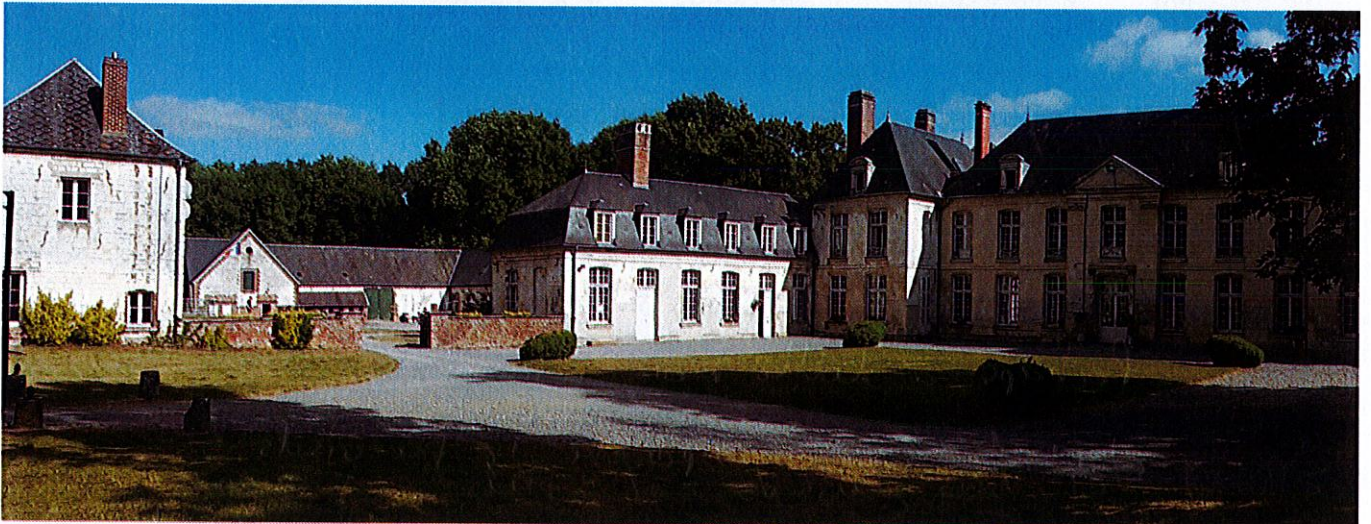


manor adventure
no one does school residentials' better!

COURSE REPORT FORM

Château de Warsy



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château de Warsy

7 Rue du Château, 80500 WARSY (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: PARTY LEADER:

DATES:..... EMAIL:.....

ACCOMMODATION: Château Grange / POD Village (circle as appropriate)

Please score on the following basis if not making any comment:

- 1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative?..... Yes

How could we improve our website: www.manoradventure.com?

..... Perhaps a little more information/photos
..... about the French Experience in the visits.

If you had a visit from one of our School Journey Advisors; N/A 2019

Did he provide a fair description of our centre & product?

How was the Presentation Evening?

How did you rate our pre-visit administration?

UK..... Perfect as always (Mandy)
France..... Perfect as always (Marie)

Preview visit to the centre?..... 2019 - Excellent - even opened up
for us during a visit in August. 😊

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome 1

Fire drill 1

Room allocation 1

Intro talk 1

Section 3; Centre Facilities

Pupil's accommodation 1

The grounds 1

Teacher's accommodation 1

Teachers lounge 1

Washing & toilet facilities 2

Cleanliness/Hygiene 1

Were there any accommodation problems?

Toilet downstairs would have been useful.
Heating on when not really needed. Cold showers on the odd morning.

Section 4; Meals

Were the meals of an adequate standard?

Ask staff preferences the evening before.

Was there enough to eat?

Yes - ample.

What was the most / least enjoyed meal?

Most: Sausage - srs chicken
Creamy chicken. Least: Breakfast - perhaps toast as an option.

Were all dietary requirements catered for?

Yes.

Please rate the packed lunch meals: 1

Any other comments?

Good choice

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1.....

Professionalism.....1.....

Friendliness.....1.....

Which instructor(s) deserve(s) a special mention and for what reason?

..... N/A Animators - all very good
..... and welcoming
.....
.....

How do you rate the evening activities?

..... Very good
.....

What were your pupil's favourite evening activities?

..... Campfire, scavenger hunt
.....

Do you have any suggestions on how we could improve our product or evening activities?

..... A few injuries and bumps that maybe
..... could be avoided by less boisterous games
..... (in British Bulldog etc) - Team building or
..... problem solving might be better.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

11/11

Excursion 1: Amiens..... (name excursion)

How well did the excursion fulfil your expectations: 1.....

Enjoyment students: 1.....

Enjoyment teachers: 1.....

Suitability to your group: 1.....

Comments: Perhaps we should have organised a
café experience in Amiens as well as the cathedral.

Excursion 2: Goat farm..... (name excursion)

How well did the excursion fulfil your expectations: Definitely and more.....

Enjoyment students: 1.....

Enjoyment teachers: 1.....

Suitability to your group: 1.....

Comments: Excellent hosts, well organised, great
activities

Excursion 3: Disney..... (name excursion)

How well did the excursion fulfil your expectations: Needed more time.....

Enjoyment students: 1.....

Enjoyment teachers: 1.....

Suitability to your group: 1.....

Comments: Queuing times too long - not enough ride time.
Might consider Asterix next time.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: The Somme (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students: 4

Enjoyment teachers: 1

Suitability to your group: 5

Comments: We realised our children need for more
experience before the visit

Excursion 5: Chocolate Factory (name excursion) Friday after
leaving

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

Excursion 6: (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed?

Accommodation, activities, Goat Farm

Which aspect of your stay was least satisfactory?

None

How do you rate the course overall on a value for money basis?

Bargain - Fantastic

Will you be considering a further visit with Manor Adventure?

Definitely

Where did you hear of Manor Adventure?

Previous visit

What were the reasons for choosing Manor Adventure?

Small, family run business

Which centre(s) did you visit last year?

None - 2019 last visit
organised due to
lack of numbers

What other visits does your school organise?

Lacheswood, Stafford, Lonehead - Coarista Waters

Do you have any further comments which you feel would be useful to us?

Dining room chairs too heavy and tall for Y5 children. They found it difficult to manoeuvre.

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name: Holy Trinity c of e

Name:

Address: Raglan Road

Address:

Burnley

Lancs.

.....

.....

