

Château de Warsy

7 Rue du Château, 80500 WARSY (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: PARTY LEADER:

DATES:.....16/10/23 - 18/10/23..... EMAIL:.....

ACCOMMODATION: Château / Grange / POD Village (circle as appropriate)

Please score on the following basis if not making any comment:

- 1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative?.....N/A.....

How could we improve our website: www.manoradventure.com?

.....N/A.....
.....

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product?N/A.....

How was the Presentation Evening?N/A.....

How did you rate our pre-visit administration?

UK.....(Mandy) 1
France.....(Marie)
Preview visit to the centre?.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome1.....

Fire drill1.....

Room allocation2.....

Intro talk1.....

Section 3; Centre Facilities

Pupil's accommodation2.....

The grounds1.....

Teacher's accommodation2!.....

Teachers lounge1.....

Washing & toilet facilities1.....

Cleanliness/Hygiene1.....

Were there any accommodation problems?

.....just this but dealt with immediately.....
.....

Section 4; Meals

Were the meals of an adequate standard?

.....yes.....

Was there enough to eat?

.....yes.....

What was the most / least enjoyed meal?

Most:.....pizza + chips.....Least:.....the rice.....

Were all dietary requirements catered for?

.....yes (some cards were missing).....

Please rate the packed lunch meals:.....(not had yet) usually ok.....

Any other comments?

.....salmon was lovely.....

.....salads were nice.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1..... Professionalism.....1..... Friendliness.....1.....

Which instructor(s) deserve(s) a special mention and for what reason?

Mamie & Connor were excellent
transparent.

How do you rate the evening activities?

1
great tour, camp fire activities

What were your pupil's favourite evening activities?

camp fire

Do you have any suggestions on how we could improve our product or evening activities?

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: *Samne Battlefields + War Cemetery* (name excursion)

How well did the excursion fulfil your expectations: *1*

Enjoyment students: *2*

Enjoyment teachers: *1*

Suitability to your group: *very*

Comments: *unable to attend craters due to road closures so spent more time at Beaumont Hamel*

Excursion 2: ~~Mont Diddier~~ *Montdidier tank* (name excursion)

How well did the excursion fulfil your expectations: *exceeded it*

Enjoyment students: *1*

Enjoyment teachers: *1*

Suitability to your group: *very*

Comments: *really good visit - very good cultural visit enjoyed by all.*

Excursion 3: *Chocolate Factory* (name excursion)

(unable to comment so far)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

Comments:

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? *the activities*

Which aspect of your stay was least satisfactory? *early start a week,*

not being able to visit bakery

How do you rate the course overall on a value for money basis? *Excellent*

Will you be considering a further visit with *Manor Adventure*? *yes*

Where did you hear of *Manor Adventure*? *are a school group*

What were the reasons for choosing *Manor Adventure*? *good quality, friendly*
staff

Which centre(s) did you visit last year? *Warry*

What other visits does your school organise? *camping in UK, Farmplay*
house

Do you have any further comments which you feel would be useful to us?

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.....

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

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