

Château de Warsy

7 Rue du Château, 80500 WARSY (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: PARTY LEADER:

DATES: 26-29th Sept. EMAIL:

ACCOMMODATION: Château / Grange / POD Village (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website: www.manoradventure.com?

Love the video - no complaints

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? N/A

How was the Presentation Evening? N/A

How did you rate our pre-visit administration?

UK AMAZING(Mandy)

France FANTASTIQUE(Marie)

Preview visit to the centre?

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome 1 Fire drill 1
Room allocation 1 Intro talk 1

Section 3; Centre Facilities

Pupil's accommodation 2 see below The grounds 1
Teacher's accommodation 2 see below Teachers lounge 1
Washing & toilet facilities 2 see below Cleanliness/Hygiene 1

Were there any accommodation problems?

Sanitary bins in rooms for girls
Coat hooks in room for teachers

Section 4; Meals

Were the meals of an adequate standard?

Yes - Maybe too much pasta (student feedback)

Was there enough to eat?

Yes ✓ 😊

What was the most / least enjoyed meal?

Most: PIZZA ANAILS + Least: _____
FROGSLEGS!

Were all dietary requirements catered for?

Yes -

Please rate the packed lunch meals: Good ✓

Any other comments?

Students needed water from
the canteen - tap water undrinkable.

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1

Professionalism.....1

Friendliness.....1

Which instructor(s) deserve(s) a special mention and for what reason?

All FABULOUS
Loved the games
Felt very safe

How do you rate the evening activities?

LOVE
AS ABOVE

What were your pupil's favourite evening activities?

Campfire - Marshmallows
Making Mayonnaise! B

Do you have any suggestions on how we could improve our product or evening activities?

More Marshmallows

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: WARSAW (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

} Enjoyed visiting the Notre Dame.

Comments:

Excursion 2: PARIS (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

} Enjoyed seeing the big 3 - Louvre, Eiffel, Sacre Coeur

Comments:

Excursion 3: Somme (name excursion)

How well did the excursion fulfil your expectations:

Enjoyment students:

Enjoyment teachers:

Suitability to your group:

} TODAY.

Comments:

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed?

..... All - loved every minute

Which aspect of your stay was least satisfactory?

..... /

How do you rate the course overall on a value for money basis?

Will you be considering a further visit with *Manor Adventure*?

Where did you hear of *Manor Adventure*?

What were the reasons for choosing *Manor Adventure*?

..... Enjoyed experience before
..... WARSY

Which centre(s) did you visit last year?

What other visits does your school organise?

..... /

Do you have any further comments which you feel would be useful to us?

..... /

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:.....

Name:.....

Address:.....

Address:.....

..... /

..... /

Section 9; Coach Report Form

School name Date of stay *16-29th Sept*
Drivers name *Marek* Number of seats *59*

Please circle as appropriate:

Safety talk received: Yes / No

Safety DVD shown: Yes / No

Sat Nav: Yes / No

Coach: Executive / Standard

Entertainment: Video / DVD / None

?

Toilet: Yes / No

If yes, was it clean? Yes / No

Correct Uniform Worn: White company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers *1*

to children *1*

Attitude/Cooperation during stay *1*

State of the coach *1*

Time keeping:

Arrival at school *1*

Excursions *1*

Drivers knowledge of visits *1*

Any additional comments:

Marek made all our adventures possible. very professional. Thank you! B