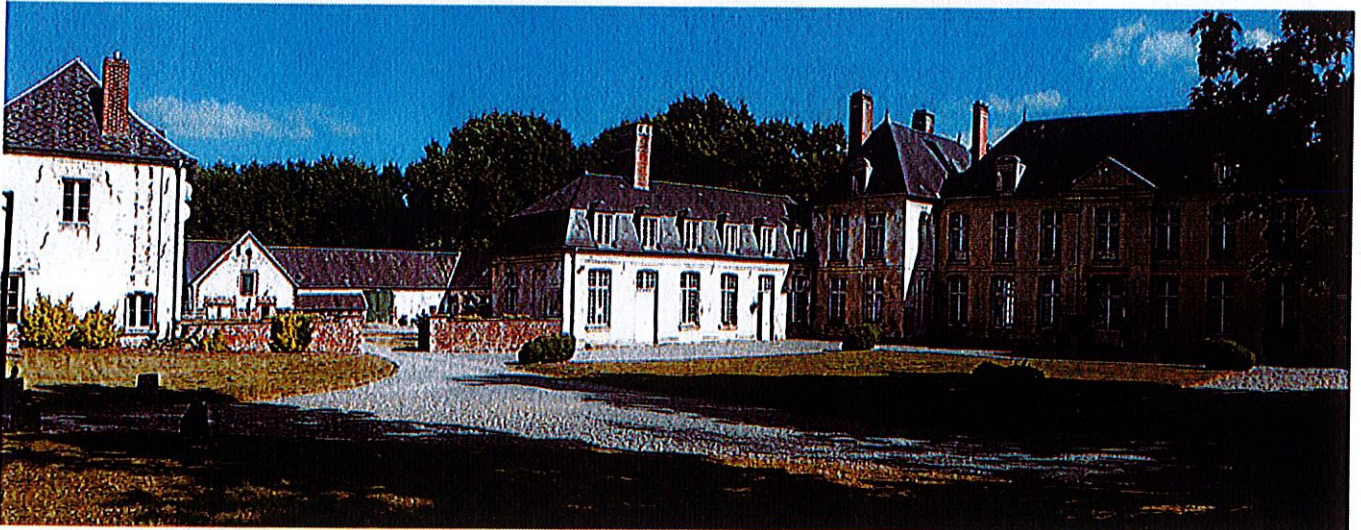


manor **adventure**

COURSE REPORT FORM

Château de Warsy



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your stay with us!

Château de Warsy

7 Rue du Château, 80500 WARSY (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL: PARTY LEADER:

DATES: 9th - 13th Oct 23 EMAIL:

ACCOMMODATION: Château / Grange / POD Village (circle as appropriate)

Please score on the following basis if not making any comment:

- 1- Excellent 2- Very Good 3- Good 4- Acceptable 5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? NA - had been previously so didn't check

How could we improve our website: www.manoradventure.com?

High Assessments accessible

If you had a visit from one of our School Journey Advisors;

Did he provide a fair description of our centre & product? NA

How was the Presentation Evening?

How did you rate our pre-visit administration?

UK..... 1(Mandy)

France..... 1(Marie)

Preview visit to the centre? NA

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome

1

Fire drill

1

much better in English.

Room allocation

1

Intro talk

1

Section 3; Centre Facilities

Pupil's accommodation

1

The grounds

1

Teacher's accommodation

1

Teachers lounge

1

Washing & toilet facilities

1

Cleanliness/Hygiene

1

Were there any accommodation problems?

.....
.....

Section 4; Meals

Were the meals of an adequate standard?

✓ Very tasty + varied w/ veg.

Was there enough to eat?

More than.

What was the most / least enjoyed meal?

Most: Sausage / Maas. Least: tartiflette - students

Were all dietary requirements catered for?

✓ just being fussy! Staff loved it.

Please rate the packed lunch meals:

1 - plenty to eat.

Any other comments?

well organised.

✓ loved having frogs legs +

snails

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness.....1.....

Professionalism.....1.....

Friendliness.....1.....

Which instructor(s) deserve(s) a special mention and for what reason?

Conor
Anthony
Marie

How do you rate the evening activities?

1

What were your pupil's favourite evening activities?

Pétanque + Volleyball
Team Games

Do you have any suggestions on how we could improve our product or evening activities?

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 6; Excursions

Excursion 1: Initiative Games..... (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: good fun: good level of challenge
- maybe one more activity for a larger group

Excursion 2: Scavenger Hunt..... (name excursion)

How well did the excursion fulfil your expectations: 4

Enjoyment students: 3

Enjoyment teachers: 3

Suitability to your group: 3

Comments: they got a little restless + distracted
because it was so hot!

Excursion 3: Chateau Tans..... (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 3

Enjoyment teachers: 1

Suitability to your group: 1

Comments: Woud much

better split into
English

i've sent a follow up email re these activities

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Excursion 4: Crêpes / Mayo making (name excursion)

How well did the excursion fulfil your expectations: 1

Enjoyment students: 2

Enjoyment teachers: 1

Suitability to your group: 1

Comments: loved both - students reluctant

to try mayo as fussy. lemon juice for
crêpes?

Excursion 5: Amiens Market + (name excursion)

How well did the excursion fulfil your expectations: 2

Enjoyment students: 2

Enjoyment teachers: 2

Suitability to your group: 2

Comments: Good tour - nice route through park

Perhaps - drop off at market and walk towards

Excursion 6: Battlefields (name excursion)

park for lunch via
Cathedral + take
lunch with

How well did the excursion fulfil your expectations: 1

Enjoyment students: 1

Enjoyment teachers: 1

Suitability to your group: 1

Comments: U informative

Please see
email.

Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? *All good.*

Which aspect of your stay was least satisfactory?

How do you rate the course overall on a value for money basis? *1*

Will you be considering a further visit with *Manor Adventure*? *1*

Where did you hear of *Manor Adventure*? *return visit*

What were the reasons for choosing *Manor Adventure*? *good activities*

French immersion *location*

Which centre(s) did you visit last year? *Chateau de Wars*

What other visits does your school organise? *Outward Bound Ulswater*

Castle Riggs Retreat

Do you have any further comments which you feel would be useful to us?

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

.....

.....

Section 9; Coach Report Form

School name Date of stay 9th - 13th Oct '23

Drivers name Will Number of seats

Please circle as appropriate:

Safety talk received: Yes / No

Safety DVD shown: Yes / No

Sat Nav: Yes / No

Coach: Executive / Standard

Entertainment: Video / DVD / None

Toilet: Yes / No

If yes, was it clean? Yes / No

Correct Uniform Worn: White company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent

2 – Very Good

3 – Good

4 – Acceptable

5 – Poor

Professionalism of the driver:

Friendliness to teachers 1.....

to children 1.....

Attitude/Cooperation during stay 1.....

State of the coach 1.....

Time keeping:

Arrival at school 1.....

Excursions 1.....

Drivers knowledge of visits 1.....

Any additional comments:

Will was great - very professional but
got involved with the kids as well and joined
them for a few games of football which
they really enjoyed.

(mic not working in bus but not really
an issue)