

Château de Warsy

7 Rue du Château, 80500 WARSY (FR)

Course Report Form

We constantly strive to improve our standards. Your comments are very important to us and will be assessed by our management team. We thank you very much for your honest feedback!

SCHOOL

PARTY LEADER:

DATES: 26-30 June

EMAIL

ACCOMMODATION: Château / Grange / POD Village (circle as appropriate)

Please score on the following basis if not making any comment:

1- Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 1; pre-arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website: www.manoradventure.com?

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If you had a visit from one of our School Journey Advisors; N/A

Did he provide a fair description of our centre & product?

How was the Presentation Evening?

How did you rate our pre-visit administration?

UK.....1.....(Mandy)

France.....1.....(Marie)

Preview visit to the centre?.....N/A.....

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 2; Arrival

General welcome1.....

Fire drill1.....

Room allocation1.....

Intro talk1.....

Section 3; Centre Facilities

Pupil's accommodation1.....

The grounds1.....

Teacher's accommodation1.....

Teachers lounge1.....

Washing & toilet facilities1.....

Cleanliness/Hygiene1.....

Were there any accommodation problems?

Maybe have a blind on teachers' toilet in Pod Village B - tall students!

Section 4; Meals

Were the meals of an adequate standard?

Yes - maybe not enough for some older students - perhaps offer bread at breakfast too?

Was there enough to eat?

See above! We would be prepared to pay a little extra for bread at breakfast.

What was the most / least enjoyed meal?

Most: Mon/Wed nightLeast: Tuesday.....

Were all dietary requirements catered for?

Yes.....

Please rate the packed lunch meals: Fine, but maybe extra sandwiches for older students.

Any other comments?

Many of our students were disappointed as there were not enough snails/froglegs to taste. Snails particularly many didn't get one.

* Food is always great quality and tasty! *

Please score on the following basis if not making any comment:

1-Excellent

2- Very Good

3- Good

4- Acceptable

5- Poor

Section 5; Centre staff & Outdoor Pursuits

How do you rate the Centre Staff / Animators?

Helpfulness...2.....

Professionalism...2.....

Friendliness...2.....

Which instructor(s) deserve(s) a special mention and for what reason?

Comor was very good with the students
when he was with us.
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How do you rate the evening activities?

Fine - our pupils preferred to do their own thing.
Activities perhaps not for older students so much.

What were your pupil's favourite evening activities?

Playing football and Risbee. Hanging out in
POD village.

Do you have any suggestions on how we could improve our product or evening activities?

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Section 7; Overall Assessment

Which aspect of your stay was most enjoyed? *Parc Astérix - Shopping in*

Amiens - playing out on the field in the evening.

Which aspect of your stay was least satisfactory? *We felt less connected with*

the staff this year than we have in previous years.

How do you rate the course overall on a value for money basis? *Good*

Will you be considering a further visit with *Manor Adventure*? *Yes!*

Where did you hear of *Manor Adventure*? *Recommendation*

What were the reasons for choosing *Manor Adventure*? *Quality of care, château*

and surroundings, proximity to visit locations.

Which centre(s) did you visit last year? *-*

What other visits does your school organise? *-*

Do you have any further comments which you feel would be useful to us?

Section 8; referral

Do you know of any other schools or colleges that may be interested in visiting any of our centres in England, Scotland, Wales or France?

Name:..... Name:.....

Address:..... Address:.....

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Section 9; Coach Report Form

School name FULBROOK Date of stay 26 - 30 June

Drivers name NATHAN Number of seats 39

Please circle as appropriate:

Safety talk received: Yes / No

Safety DVD shown: Yes / No

Sat Nav: Yes / No ?

Coach: Executive / Standard ?

Entertainment: Video / DVD / None

Toilet: Yes / No

If yes, was it clean? Yes / No

Correct Uniform Worn: White company shirt or polo, black trousers, formal shoes: Yes / No

For the next section please enter a score on the following basis

1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor

Professionalism of the driver:

Friendliness to teachers1.....

to children1.....

Attitude/Cooperation during stay1.....

State of the coach1.....

Time keeping:

Arrival at school1.....

Excursions1.....

Drivers knowledge of visits1.....

Any additional comments:

Nathan was great and we would love to have him with us again. Thank you!