We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:  CENTRE: NORPOUL VALLES DATES: 7th - 9th FEBRUARY 20214  NAME OF ACCOMMODATION: KANGETS HER
Please score on the following basis if not making any comment  1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival  How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors: MA
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? 1 - VERY HELPEOU!
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome:
Room Allocation:
SECTION 3: Centre Facilities
Pupil Accommodation Teacher Accommodation:
Washing & Toilet Facilities: Cleanliness / Hygiene:
The Grounds: 1
Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil) . 1
Standard of Furnishing? .1

### **SECTION 4: Catering / Meals**

Were the meals of an adequate standard? I - STAFF + CHI (DREW WERE ALL
Was there enough to eat? Y.L.S 5VEN SECONDS
Was the food served promptly? YES
Were all dietary requirements catered for? . ``` ← S
How do you rate the packed lunches? ⋈Æ
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits  Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
기순도 How do you rate the Centre Staff / Instructors?
YES
How do you rate the Centre Staff / Instructors? Helpful:
How do you rate the Centre Staff / Instructors? Helpful:
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How do you rate the Centre Staff / Instructors? Helpful:
How do you rate the Centre Staff / Instructors? Helpful:

## **SECTION 6: Overall Assessment** Which aspect of your stay was most enjoyed? MANOR OLYMPICS - WE ENJOYED MATCHING AS STAFF + THE CHILDREN LOVED THE COMPETITION Which aspect of your stay was least enjoyed? ..... How do you rate the overall product on a value for money basis? NERY PEASONABLE, ESPECIALLY CANSIDERING AMOUNT OF FOOD/TIME FOR ACTIVITIES Will you be considering a further visit with Manor Adventure? Mes! Have you any further general comments which you feel would be useful to us? Where did you hear of Manor Adventure? WE MITED PREMOUNT What were the reasons for choosing Manor Adventure? PREMOUS MSIT Which centre did you visit last year? What other visits does your school organise? NE ARE CURRENTY MITERIATIONS REMEEN HERE + GRAFITAM WATER FACH YEAR **SECTION 7:** Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

### manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

# manor adventure











## COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

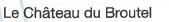
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

### Have you considered our French Centres







Le Château de Warsv

We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.

SCHOOL PARTY LEADER:  CENTRE: NORFOLK LAWES DATES: 5th -7th FERRIARY 2024  NAME OF ACCOMMODATION: KING FISHER
Please score on the following basis if not making any comment
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors: N/A
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? 1 - NERY HEUROU!
Operations (Rooming, outdoor pursuit programmes, support)? .1
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome:
Room Allocation:
SECTION 3: Centre Facilities
Pupil Accommodation
Washing & Toilet Facilities:
The Grounds:1
Were there any accommodation problems? DNE_BUDCK_WAS VELY HOT ON
ARRIVAL BUT THIS PROBLEM WAS SOLVED WHEN MENTIONED
Standard of cleanliness / tidiness? (teacher & pupil) 1.
Standard of Furnishing?1.

#### **SECTION 4: Catering / Meals**

Were the meals of an adequate standard? 1 - THE STAFF + CHLUDEEN WERE ALL VERY HAPPY WITH MEALS.
Was there enough to eat? YES - EVEN SECONDS.
Was the food served promptly? YES
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
YES
How do you rate the Centre Staff / Instructors?
Helpful: 🚣 Professional: 1.
Were the Instructors motivating / clear / enthusiastic? YES, AUSTREE WERE GREAT!
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?1
What were your pupil's favourite outdoor pursuits?CAVING.,. AEROBAU., OBTACLE
COURSE, GSUP, MANOR-OCYMPICS
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?
NO

# **SECTION 6: Overall Assessment** Which aspect of your stay was most enjoyed? MEALTIMES SPENOT TOGETHER, EATING AND FINDING OUT ABOUT WHAT EVERYONE HAD DONE. Which aspect of your stay was least enjoyed? ..... How do you rate the overall product on a value for money basis? VERY PEASONARIE. ESPECIALLY CONSIDERING AMOUNT OF FOOD/TIME FOR ACTUMES Will you be considering a further visit with Manor Adventure? YES! Have you any further general comments which you feel would be useful to us? Where did you hear of Manor Adventure? WE VISITED PREVIOUSLY What were the reasons for choosing Manor Adventure? .. PRENCOS MS.IT Which centre did you visit last year? What other visits does your school organise? WE ARE CORRENTLY ATTERNATING BETWEEN HERE + GRAFHAM WATER FYCH YEAR SECTION 7: Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

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## COURSE REPORT FORM

for

Culmington Manor, Shropshire Lockerbie Manor, Scotland

Willersley Castle, Peak District

Abernant Lake Hotel, Wales

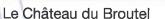
Norfolk Lakes, Norwich

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