We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL PARTY LEADER: CENTRE: Norfolk Lakes DATES: 24-26 January 2024 NAME OF ACCOMMODATION: Grebe
Please score on the following basis if not making any comment
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? Pictures of the
LODMS_
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening? Excellent
How did you rate our pre-visit administration?1
Customer Services (Bookings, payments, support)? very helpful
Customer Services (Bookings, payments, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation:Introductory Talk: _2
SECTION 3: Centre Facilities Pupil Accommodation
Washing & Toilet Facilities: 2. Cleanliness / Hygiene:
The Grounds:
Were there any accommodation problems? One Scor (Slideng) wouldn't
Standard of cleanliness / tidiness? (teacher & pupil)
Ctaridate of cicarini 1033? (teacher & pupil)
Standard of Furnishing? Restectly fine.

SECTION 4: Catering / Meals Vere the meals of an adequate standard? They were Jantashic
Vas there enough to eat? Yes.
Vas the food served promptly?
Vere all dietary requirements catered for?
low do you rate the packed lunches?
ny other comments?
ECTION 5: Centre Staff & Outdoor Pursuits In the Head of Centre / Chief Instructor make themselves known to you during your visit? Mek when we arrived Iow do you rate the Centre Staff / Instructors? I lelpful:
and particularly good with 5END children ow do you rate the outdoor pursuits? 1 - 50 much from fur
ow do you rate the outdoor pursuit equipment?
/hat were your pupil's favourite outdoor pursuits? Conseing
re there any new outdoor pursuits you would like Manor Adventure to offer? Live
o you have any suggestions on how we could improve our product or outdoor pursuits? Ney were all excle excellent - level the fix.

SECTION 6: Overall Assessment	M1 /2 // 2
Which aspect of your stay was most enjoyed?	HU achintas were very
Which aspect of your stay was least enjoyed?	None.
How do you rate the overall product on a value	for money basis? Excellent
Thow do you rate the overall product of a value	Tol money basis:
Will you be considering a further visit with Man	or Adventure?
Haye you any further general comments which	you feel would be useful to us?
There were different times	gs on the different sheets
	and controled
Where did you hear of Manor Adventure?	venture? Great value, modern
What were the reasons for choosing Manor Adv	venture? Orca waas, Insaem
and great presentation	<i>L</i>
Which centre did you visit last year? Kung:	Swood
What other visits does your school organise? .	swood The Playgraind for year 5.
SECTION 7:	
Do you know of any other schools or colleague	s who may be interested in visiting any
of our centres in England, Scotland, Wales and	France?
Name:	Name:
Address:	Address:

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

Culmington Manor, Shropshire Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

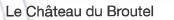
Willersley Castle, Peak District

Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us







Le Château de Warsy

important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: CENTRE: DATES: 24/1 - 26/1 NAME OF ACCOMMODATION: B. M. M. M. Teul
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? V.M. Strollers of the following with the following website.
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals General Welcome: Fire Drill: Fire Drill: Mount Introductory Talk: Mount Mou
SECTION 3: Centre Facilities
Pupil Accommodation Teacher Accommodation:
Washing & Toilet Facilities: Cleanliness / Hygiene:
The Grounds:
Were there any accommodation problems? Lulul Oll Oll Coll Coll Coll Coll Coll Coll
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals Were the meals of an adequate standard?
Vas there enough to eat?
Was the food served promptly?
Vere all dietary requirements catered for?()
low do you rate the packed lunches?
Any other comments? Food Was Fire is Not Spectaumers.
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
low do you rate the Centre Staff / Instructors? lelpful:
Vere the Instructors motivating / clear / enthusiastic?
low do you rate the outdoor pursuits? EXEMINA MOND WALL LINES How do you rate the outdoor pursuit equipment? UPM JOW.
, •
Vhat were your pupil's favourite outdoor pursuits?
are there any new outdoor pursuits you would like Manor Adventure to offer?
o you have any suggestions on how we could improve our product or outdoor pursuits?

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for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

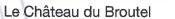
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Norfolk Lakes, Norwich

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important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: " CENTRE: New Louis DATES: 20-25 Jen 2070 NAME OF ACCOMMODATION: Keny fisher of Schools."
Please score on the following basis if not making any comment 1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Fire Drill: Introductory Talk:
SECTION 3: Centre Facilities Pupil Accommodation Teacher Accommodation: Washing & Toilet Facilities: Cleanliness / Hygiene: The Grounds: Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil) Standard of Furnishing?

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Les work Solved apparent
is the enemy wented be thee
Was there enough to eat?
~
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches? N
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Were the Instructors motivating / clear / enthusiastic?
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits?
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment	
Which aspect of your stay was most enjoyed?	CHA ef it
Which aspect of your stay was least enjoyed?	- Slight Shrand loops
Samue feed who	hild chickness a stell of
	for money basis?
	or Adventure?
Have you any further general comments which	
	Visul from a few ways
	venture?
Close Cxaller, par	foot for chirches.
Which centre did you visit last year?	
What other visits does your school organise? .	Je = 4 6
SECTION 7:	
Do you know of any other schools or colleague	se who may be intorested in visiting any
of our centres in England, Scotland, Wales and	
of our centres in England, Scotland, wales and	produced Joers
Name:	Name:
Address:	Address:

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COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

Norfolk Lakes, Norwich

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important to us and will be assessed by our management team.
$\mathcal{L}^{\mathcal{A}}$
SCHOOL: PARTY LEADER:
CENTRE: NORFOLK LAKES DATES: 24/1/24 - 26/1/24
NAME OF ACCOMMODATION: SWAN AND GREBE
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? THE WEBSITE
WAS VERY HELPFUL
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening? HE CAME TO MY SCHOOL
How did you rate our pre-visit administration? INCLEDIBLE
Customer Services (Bookings, payments, support)? FANTARTIC - NO FAULT!
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre? VERY HELIFUL - KNOWLEDGEABLE STAPF
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation: Introductory Talk:
* ALL WERE INFORMATIVE, & CLEAR AND HELPFUL
SECTION 3: Centre Facilities
Pupil Accommodation BRIUTANT Teacher Accommodation: PRISTINE
Washing & Toilet Facilities: GREAT Cleanliness / Hygiene: PERFECT
The Grounds: TIDY AND CARED FOR
Were there any accommodation problems?N.Q
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing? FINE

SECTION 4: Catering / Meals
Were the meals of an adequate standard? THEY WERE AMAZING!!
Was there enough to eat? YES!
Was the food served promptly? YES
Were all dietary requirements catered for? YEJ - ABOVE AND BEYOND!
How do you rate the packed lunches? ME OTO NOT HAVE ANY
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors? Helpful: VERY! Professional: 10/10
Were the Instructors motivating / clear / enthusiastic? NOT ALL - SOME WERE
How do you rate the outdoor pursuits? .8/1.0
How do you rate the outdoor pursuit equipment? 8/10
What were your pupil's favourite outdoor pursuits? OBSTACLE COURSE
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? CHILDREN LOVED ACTIVITIES
Which aspect of your stay was least enjoyed? DIMNER TIME - PLEASE SEE
How do you rate the overall product on a value for money basis?
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us? AT DINNER, IT WAS HARD TO SIT ALL OUR CHILDREN TO GETHER DUE TO OTHER SCHOOLD BEING SCATTERED EVEN THOUGH THIS WAS PEATURED IN THE BRIDE. Where did you hear of Manor Adventure? FACEBOOK
What were the reasons for choosing Manor Adventure?
Which centre did you visit last year?
What other visits does your school organise? A YEAR 5 RESTOENTIAL
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?
Namo
Name: Name: Address: Address:

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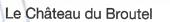
for

Culmington Manor, Shropshire
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