

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: ..... PARTY LEADER:  
CENTRE: NOFOLK LACES DATES: 5-9 MAY 2025  
NAME OF ACCOMMODATION: .....

Please score on the following basis if not making any comment

1 - Excellent    2 - Very Good    3 - Good    4 - Acceptable    5 - Poor

### SECTION 1: Pre-Arrival

How could we improve our website, [www.manoradventure.com](http://www.manoradventure.com)?  
IMPROVED UK TO DATE PHOTOS

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening? N/A

How did you rate our pre-visit administration? .....

Customer Services (Bookings, payments, support)? 1

Operations (Rooming, outdoor pursuit programmes, support)? 1

Preview visit to the centre? N/A

### SECTION 2: Arrivals

General Welcome: 1 Fire Drill: 2

Room Allocation: 2 Introductory Talk: 2

### SECTION 3: Centre Facilities

Pupil Accommodation 2 Teacher Accommodation: 1

Washing & Toilet Facilities: 2 Cleanliness / Hygiene: 2

The Grounds: 2

Were there any accommodation problems?  
STAYS DOWN TO DISAPPOINTED LODGER

Standard of cleanliness / tidiness? (teacher & pupil) 2

Standard of Furnishing? 2 - PUPIL BESS A LITTLE NOBBLY

### SECTION 4: Catering / Meals

Were the meals of an adequate standard? 1

Was there enough to eat? 2 - MAYBE ADDITIONAL ISLEAD ROLLS

Was the food served promptly? 1

Were all dietary requirements catered for? 1

How do you rate the packed lunches? N/A

Any other comments? FOOD WAS REALLY IMPROVED SINCE LAST YEAR. STAFF SAR @ DINNER TOO.

### SECTION 5: Centre Staff & Outdoor Pursuits

Did the Head of Centre / Chief Instructor make themselves known to you during your visit?  
1

How do you rate the Centre Staff / Instructors?  
Helpful: 2 Professional: 1

Were the Instructors motivating / clear / enthusiastic?  
3 SOMEWHAT

How do you rate the outdoor pursuits?  
1

How do you rate the outdoor pursuit equipment?  
1

What were your pupil's favourite outdoor pursuits?  
SUP/GEUP - CAVING / AUNA TRAIL

Are there any new outdoor pursuits you would like Manor Adventure to offer?  
A MARE / ZIP LINE

Do you have any suggestions on how we could improve our product or outdoor pursuits?  
FINA A REPLACEMENT INSTRUCTOR FOR SAVING

**SECTION 6: Overall Assessment**

Which aspect of your stay was most enjoyed? *ACTIVITIES / STAFF / LANGUAGE*

Which aspect of your stay was least enjoyed? *NOT ENOUGH TIME TO*

*EAT / RELAX AWE TO SIZE OF DINING ROOM*

How do you rate the overall product on a value for money basis? *2*

Will you be considering a further visit with Manor Adventure? *YES*

Have you any further general comments which you feel would be useful to us?

*CLOCKS IN TIME ROOMS*

Where did you hear of Manor Adventure? *BEEN BEFORE*

What were the reasons for choosing Manor Adventure?

*ACTIVITIES / LOCATION / CONTAINED SITE*

Which centre did you visit last year? *NORFOLK LAKES*

What other visits does your school organise?

*RUE / VALENCIA - FOOTBALL TOUR*

**SECTION 7:**

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: .....

Address: .....

*manor  
adventure*

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY  
Telephone: 01584 861333 Website: www.manoradventure.com

# manor adventure

## COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

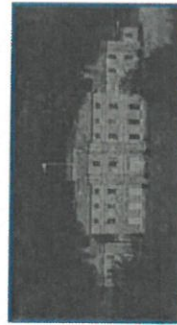
Willersley Castle, Peak District

Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres



Le Château du Broutel

Le Château de Warsy