

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER: W.D. W.D.
CENTRE: 1: JOB ADVENTURE DATES: 22-26 May 2023
NAME OF ACCOMMODATION: KINGFISHER

Please score on the following basis if not making any comment

1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre-Arrival

How could we improve our website, www.manoradventure.com? COMMUNICATION WAS VERY GOOD - ROOM ALLOCATION ARRIVED QUITE LATE.
If you had a visit from one of our School Journey Advisors: N/A

Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration? 3
Customer Services (Bookings, payments, support)? 2
Operations (Rooming, outdoor pursuit programmes, support)? 4
Preview visit to the centre? N/A

SECTION 2: Arrivals

General Welcome: 3 Fire Drill: 3
Room Allocation: 3 Introductory Talk: 3

SECTION 3: Centre Facilities

Pupil Accommodation 3 Teacher Accommodation: 2
Washing & Toilet Facilities: 2 Cleanliness / Hygiene: 3
The Grounds: 2
Were there any accommodation problems? A SHOWER DOOR FELL OFF BUT WAS SORTED
Standard of cleanliness / tidiness? (teacher & pupil) 3 - COULD DO WITH A SPRING CLEAN COBBLERS!
Standard of Furnishing? 3

SECTION 4: Catering / Meals

Were the meals of an adequate standard? 3
Was there enough to eat? YES
Was the food served promptly? APART FROM THE FIRST NIGHT ALL WAS GOOD
Were all dietary requirements catered for? YES
How do you rate the packed lunches? N/A
Any other comments?

SECTION 5: Centre Staff & Outdoor Pursuits

Did the Head of Centre / Chief Instructor make themselves known to you during your visit? NO
How do you rate the Centre Staff / Instructors?
Helpful: 2/3 Professional: 2/4 ^{GOOD}
Were the Instructors motivating / clear / enthusiastic? ON THE WHOLE, A MIXED BAG!
How do you rate the outdoor pursuits? 1 - ESPECIALLY THE WATER ACTIVITIES (APART FROM KAYAKING)
How do you rate the outdoor pursuit equipment? 2
What were your pupil's favourite outdoor pursuits? WATER SPORTS, CAVING, CLIMBING, BLIND TRAIL
Are there any new outdoor pursuits you would like Manor Adventure to offer? ZIP WIRE, JACOBS LADDER, AN EXTRA AEROBALL
Do you have any suggestions on how we could improve our product or outdoor pursuits? IT WOULD BE GOOD IF THERE WASNT AN EXTRA CHARGE FOR CRATES, HIGH ROPES ETC

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *CHILDREN HAD A GREAT TIME*

Which aspect of your stay was least enjoyed? *KAYAKING*

How do you rate the overall product on a value for money basis? *4*

Will you be considering a further visit with Manor Adventure? *YES, IF WE CAN GET ENOUGH CHILDREN SIGNED UP*

Have you any further general comments which you feel would be useful to us?

Where did you hear of Manor Adventure? *BEEN COMING FOR YEARS*

What were the reasons for choosing Manor Adventure? *WATER SPORTS*

Which centre did you visit last year? *MANOR ADVENTURE*

What other visits does your school organise?

SECTION 7:

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name:

Address:

*manor
adventure*

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Telephone: 01584 861333 Website: www.manoradventure.com

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**COURSE
REPORT FORM**

for

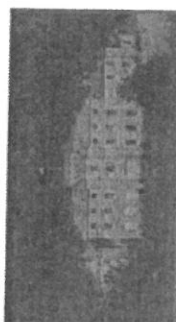
Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

Norfolk Lakes, Norwich



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres

