

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: ... PARTY LEADER: ...
CENTRE: NORTH LAKES DATES: 16-18th MARCH
NAME OF ACCOMMODATION: BITTERN + MALLARD

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative?

How could we improve our website, www.manoradventure.com?

EASER ACCESS TO RISK ASSESSMENTS

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening? N/A

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? GREAT

Operations (Rooming, outdoor pursuit programmes, support)? GREAT

Preview visit to the centre? WELCOMING, INFORMATIVE, EXCELLENT

SECTION 2: Arrivals

General Welcome: EXCELLENT Fire Drill: CLEAR + PROMPT

Room Allocation: EXCELLENT Introductory Talk: LITTLE FAST

SECTION 3: Centre Facilities:

Pupil Accommodation: FINE Teacher Accommodation: FINE

Washing & Toilet Facilities: GREAT Cleanliness / Hygiene: GREAT

The Grounds: SAFE Catering: EXCELLENT

Were there any accommodation problems? NO PROBLEMS

Standard of cleanliness / tidiness? (teacher & pupil) HIGH

Standard of Furnishing? SUITABLE

SECTION 4: Meals

Were the meals of an adequate standard? ABSOLUTELY!

Was there enough to eat? YES!

Was the food served promptly? YES!

Were all dietary requirements catered for? YES ABOVE + BEYOND!

How do you rate the packed lunches? N/A

Any other comments? CATERING STAFF HELPFUL + WILLING TO ACCOMMODATE THANKYOU!

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: ✓ Professional: ✓

Which Instructors were motivating / clear (enthusiastic?)

ALL!

(GROUP 16 + 17 SURVIVAL WAS DISAPPOINTING THOUGH) FRIDAY MORNING.

How do you rate the outdoor pursuits? SAFE, ENGAGING

INCLUDED REFERENCE TO OUR SCHOOL VALUES. (SOME 1st AID CHECKS NOT DONE)

How do you rate the outdoor pursuit equipment?

SPOT ON! SAFE

What were your pupil's favourite outdoor pursuits? RAFT BUILDING

LOW ROPES

Are there any new outdoor pursuits you would like Manor Adventure to offer?

ZIP LINE

Do you have any suggestions on how we could improve our product or outdoor pursuits?

SURVIVAL ACTIVITIES

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? KAYAKING, CANOE
RAFTING

Which aspect of your stay was least enjoyed? SURVIVAL + VOLLYBALL
IN THE RAIN.

How do you rate the overall product on a value for money basis? GREAT

Will you be considering a further visit with Manor Adventure? YES

Have you any further general comments which you feel would be useful to us?

BETTER 1ST AID COVER IN THE 1ST AID ROOM
AND LOW ROPES
TUCK SHOP WAS DIFFICULT FOR A LARGE GROUP BUT STAFF WERE
VERY HELPFUL.

Where did you hear of Manor Adventure?

What were the reasons for choosing Manor Adventure?

Which centre did you visit last year? N/A (COVID)

What other visits does your school organise? PGL

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

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manor adventure

COURSE REPORT FORM

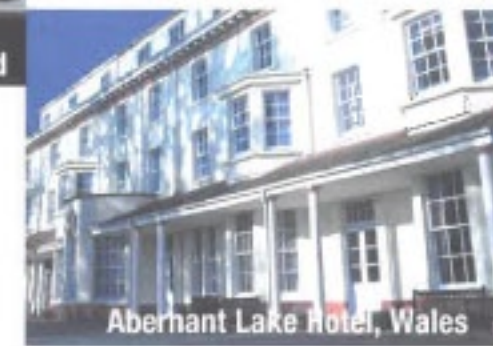
For



Culmington Manor, England



Lockerbie Manor, Scotland



Aberhant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France