	We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.					
	SCHOOL: PARTY LEADER:					
	CENTRE: NORFOLK LAKES DATES: 8th - 10th July					
	NAME OF ACCOMMODATION: KING FISHER!					
	Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor					
	SECTION 1: Pre Arrival					
	Did you find the brochure accurate and informative?					
	How could we improve our website, www.manoradventure.com?					
	If you had a visit from one of our School Journey Advisors:					
	Did he provide a fair description of our centre and product?					
	How professional was the Presentation Evening?					
	How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre?					
	SECTION 2: Arrivals					
	General Welcome: 2 Fire Drill: 1					
	Room Allocation: Introductory Talk:					
	SECTION 3: Centre Facilities:					
	Pupil Accommodation: Teacher Accommodation:					
	Washing & Toilet Facilities: Cleanliness / Hygiene:					
	The Grounds: Catering: 2					
	Were there any accommodation problems?					
	Standard of cleanliness / tidiness? (teacher & pupil)					
No	hand washing? curtains falling of harks					

SECTION 4: Meals

SECTION 4. Meals
Were the meals of an adequate standard?
Was there enough to eat? Sherall yes
Was the food served promptly?
Were all dietary requirements catered for? MONO dessents for allowseurc peoples
How do you rate the packed lunches?
Any other comments? More negetables would be good.
ş
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Professional: 1
Which Instructors were motivating / clear / enthusiastic? Alicus Michael
How do you rate the outdoor pursuits?2
How do you rate the outdoor pursuit equipment? 4 - lack of all pour for oneuteoring
What were your pupil's favourite outdoor pursuits? Sailing, paddle boarding, ferrung
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?

Which aspect of your stay was most enjoyed? paddle boarding						
Which aspect of your stay was least enjoyed?						
How do you rate the overall product on a value for money basis?						
Will you be considering a further visit with Manor Adventure? 1928						
Have you any further general comments which you feel would be useful to us? Name of school on front door.						
Where did you hear of Manor Adventure? What were the reasons for choosing Manor Adventure? Location & Carton &						
Which cen	tre did you visit last year?					
What other visits does your school organise?						

SECTION	7					
Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?						
Name:		Name:				
Address:		Address:				
		#				

manor adventure

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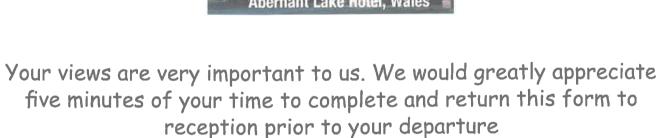
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COURSE REPORT FORM

For







We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

