We constantly strive to impro important to us and will be as		ndards. Your comments are very management team.
SCHOOL	*******	PARTY LEADER:
CENTRE: NOTOLK Lakes.		DATES: 24/2/20 - 28/2/20
NAME OF ACCOMMODATION	on: Grebe	
Please score on the following 1 - Excellent 2 - Very Good	basis if not ma 3 - Good	aking any comment: 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival		
Did you find the brochure acc	curate and inform	mative? O
How could we improve our w	ebsite, www.ma	anoradventure.com?
More photos a detail		
If you had a visit from one of	our School Jour	rney Advisors:
Did he provide a fair d	escription of our	r centre and product?
		on Evening?
How did you rate our pre-visi	t administration	?
Customer Services (B	ookings, payme	ents, support)?
Operations (Rooming,	outdoor pursuit	t programmes, support)?
Preview visit to the ce	ntre? ①	
SECTION 2: Arrivals		
General Welcome:		Fire Drill:
Room Allocation:		Introductory Talk:
SECTION 3: Centre Facilitie	es:	
Pupil Accommodation:) <mark></mark>	Teacher Accommodation:
Washing & Toilet Facilities: .	0	Cleanliness / Hygiene:
The Grounds:		Catering:(1)
Were there any accommodat	tion problems? .	Toilet door locked shut - fixed
immediately		
Standard of cleanliness / tidir	ness? (teacher &	pupil) ①

Standard of Furnishing?	Σ	

SECTION 4: Meals

Were the meals of an adequate standard?
Was there enough to eat? ① More than!
Was the food served promptly? . D. Yes.
rvas trie 100d served promptly?
Were all dietary requirements catered for? O Guld not have been more
helpful. How do you rate the packed lunches? We didn't house one.
Any other comments? Staff treated the children anazygly. The made
ther was exceptional with his interaction with children and preparation of extras for the russy eaters. However, all were
SECTION 3. CENTE GIAN & GUILGOT I GIGANG
How do you rate the Centre Staff / Instructors? Helpful: Professional:
Which Instructors were motivating / clear / enthusiastic?
All were very impressive.
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? climbing, caving, archery,
obstacle course, canoes, salling
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Eishing. A shame you pay extra for high copes though.
Do you have any suggestions on how we could improve our product or outdoor pursuits?
Volleyball in the half not activity room. But Two groups only had one rope for climbing, others had 2 so got more turns. More consistency in bouldering as some did lots or climbing to others and was some

SECTION 6: Overall Assessment Which aspect of your stay was most enjoyed?the whole package that makes it work, not just one thing Which aspect of your stay was least enjoyed? How do you rate the overall product on a value for money basis? Expensive but what you get for it makes it good value for morey. Will you be considering a further visit with Manor Adventure? Yos - already booked. Have you any further general comments which you feel would be useful to us? Shelp in the both com! Where did you hear of Manor Adventure? Rep. phoned to book an appointment What were the reasons for choosing Manor Adventure? Timings - need to choose a new venue forwider But the package offered seemed to be what we wanted Which centre did you visit last year? _____ Into Action in Hedgardshure..... What other visits does your school organise? SECTION 7 Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France? Name: Name: Address: Address:

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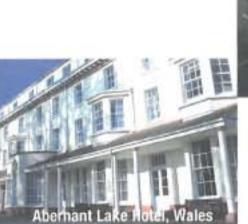
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

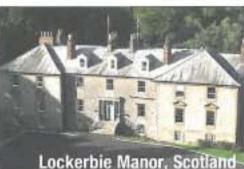
manor adventure

COURSE REPORT FORM

For







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

