We constant	ly strive to	improve our h	igh standards	Your	comments	are very
important to	us and will	be assessed	by our manag	ement	team.	- 00
0011001						

SCHOOL:	PARTY LEADER:
CENTRE LOCKORRIE MANUEL	DATES: 9-134 SEPT 2019
NAME OF ACCOMMODATION: MANGE	- A ROSK
Please score on the following basis if not make 1 - Excellent 2 - Very Good 3 - Good 4	
SECTION 1: Pre Arrival	
Did you find the brochure accurate and inform	native?/A
How could we improve our website, www.mar	noradventure.com?
N/A	
If you had a visit from one of our School Journ	ney Advisors:
Did he provide a fair description of our	centre and product?//4
How professional was the Presentation	n Evening?
How did you rate our pre-visit administration?	
Customer Services (Bookings, paymer	nts, support)?/
Operations (Rooming, outdoor pursuit	programmes, support)?/
Preview visit to the centre?	
SECTION 2: Arrivals	
General Welcome:	Fire Drill;/
Room Allocation:/	Introductory Talk:/
SECTION 3: Centre Facilities:	
Pupil Accommodation:	Teacher Accommodation:
Washing & Toilet Facilities: 2	Cleanliness / Hygiene:
The Grounds: 2. January to with lighting to	Catering:
Were there any accommodation problems?	Some menoe mans, but should
with promptly by staff of torus 6	ght seen missing - bed sharp floor
Standard of cleanliness / tidiness? (teacher & p	oupil) 🚾 Z
Standard of Furnishing? .2	

#### SECTION 4: Meals

Were the meals of an adequate standard?
denty of way, fruit and salads
Was there enough to eat? Dehantely Children enjoyed change to home.
Second halpings
Was the food served promptly? Yes, the anayonity of mouls
Were all dietary requirements catered for?/eu
How do you rate the packed lunches?A_/A
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Professional: First and
Which Instructors were motivating / clear / enthusiastic?
Matt. Montana, Steven, Owen, Callum, To, Cat, Simon, Connor
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment? News Sylteen on high was good, but
could do with highting at bottom of descenter as difficult to children to see to wrote if on the evening session.
What were your pupil's favourite outdoor pursuits?
there espes, course stack, zip were a absect
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?

## SECTION 6: Overall Assessment Which aspect of your stay was most enjoyed? ..... Which aspect of your stay was least enjoyed? More difficult than unned to suggestion the children as domintones quite spread out or A flow How do you rate the overall product on a value for money basis? ........ Will you be considering a further visit with Manor Adventure? 1/2 - 6-20-0 - 6 the next 2 years Have you any further general comments which you feel would be useful to us? Where did you hear of Manor Adventure? Salaa.mga ... salaa Which centre did you visit last year? Lockarbie What other visits does your school organise? SECTION 7 Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France? Name: Name: Address: ..... Address:

#### manor adventure

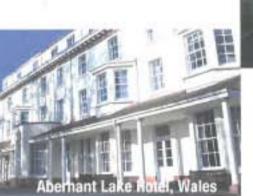
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

## WIC 9 SEPT 2019

# manor adventure

## COURSE REPORT FORM

PLEASE COMPLETE AND RETURN TO RECEPTION BY 10 AM ON DEPARTURE DAY





Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

