

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:

CENTRE: DATES:

NAME OF ACCOMMODATION:

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website, www.manoradventure.com?

More videos of activities.

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? /

How professional was the Presentation Evening? /

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? Good

Operations (Rooming, outdoor pursuit programmes, support)? Good

Preview visit to the centre? /

SECTION 2: Arrivals

General Welcome: Good Fire Drill: Why??

Room Allocation: Good Introductory Talk: Good

SECTION 3: Centre Facilities:

Pupil Accommodation: Very good Teacher Accommodation: Excellent

Washing & Toilet Facilities: good Cleanliness / Hygiene: Excellent

The Grounds: lovely Catering: Amazing

Were there any accommodation problems? No

Standard of cleanliness / tidiness? (teacher & pupil)

Excellent

Standard of Furnishing? Functional

SECTION 4: Meals

Were the meals of an adequate standard? Excellent, always

plenty to choose from.

Was there enough to eat? Yes

Was the food served promptly? Yes

Were all dietary requirements catered for? Yes

How do you rate the packed lunches? /

Any other comments? All allergies and dietary

requirements met and more!

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 10/10 Professional: 10/10

Which Instructors were motivating / clear / enthusiastic?

Conual / Ashleigh / Chris / Simon / Cat

Steven

How do you rate the outdoor pursuits? Great for age group.

How do you rate the outdoor pursuit equipment? lots of good resources

for all to take part.

What were your pupil's favourite outdoor pursuits? Water sports, obstacle

Obstacle, problem solving

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Do you have any suggestions on how we could improve our product or outdoor pursuits?

Idea of how to include those watching

into activity. Board games / cards in common room

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Food + activities*

Which aspect of your stay was least enjoyed? *Time between activities*

How do you rate the overall product on a value for money basis? *Excellent*

Will you be considering a further visit with Manor Adventure? *Yes*

Have you any further general comments which you feel would be useful to us?

Many thanks for another great stay. Staff are always helpful and nothing was too much trouble. 😊

Where did you hear of Manor Adventure? *At school*

What were the reasons for choosing Manor Adventure? *Partner for our PS age group for 2-5 days*

Which centre did you visit last year? *Here*

What other visits does your school organise? *Laggan*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

manor adventure

COURSE REPORT FORM

PLEASE COMPLETE AND RETURN TO RECEPTION BY 10 AM ON DEPARTURE DAY



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France