We constantly strive to improve our high standards. Your comments important to us and will be assessed by our management team.	are very
SCHOOL: PARTY LEADER:	
CENTRE: LOCKERBIE DATES: 18-221	nd Nov 2019
NAME OF ACCOMMODATION: MANOR HOUSE	
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Po	or
SECTION 1: Pre Arrival	
Did you find the brochure accurate and informative?(I.)	***************************************
How could we improve our website, www.manoradventure.com?	
(2)	
If you had a visit from one of our School Journey Advisors:	
Did he provide a fair description of our centre and product?	(I)
How professional was the Presentation Evening?	D
How did you rate our pre-visit administration?	
Customer Services (Bookings, payments, support)? (2)	
Operations (Rooming, outdoor pursuit programmes, support)?	, (2)
Preview visit to the centre?	
SECTION 2: Arrivals	
General Welcome: Fire Drill:	
Room Allocation: Introductory Talk:	(I)
SECTION 3: Centre Facilities:	
Pupil Accommodation:(3)	ition:(2)
Washing & Toilet Facilities:	e: (1)
The Grounds: Catering:	
Were there any accommodation problems?	***************************************

Standard of cleanliness / tidiness? (teacher & pupil)()	
Standard of Furnishing? (2)	

SECTION 4: Meals

SECTION 4: Meals
Were the meals of an adequate standard? Yes perfect for
Was there enough to eat? Pluty
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits How do you rate the Centre Staff / Instructors? Helpful: Professional:
Which Instructors were motivating / clear / enthusiastic?
Craig Chus Funa Jack JoeD Lewis
How do you rate the outdoor pursuits?(
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Bund Traul
Night Walk Canoe Rayak
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment Which aspect of your stay was most enjoyed? Actuaties Which aspect of your stay was least enjoyed? VICUO 56500 How do you rate the overall product on a value for money basis? TODO Will you be considering a further visit with Manor Adventure? Have you any further general comments which you feel would be useful to us? Where did you hear of Manor Adventure? HTeacher (previous) What were the reasons for choosing Manor Adventure? close to home Which centre did you visit last year? Dalamse What other visits does your school organise? SECTION 7 Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France? Name: Name: Address: Address: manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

manor adventure

COURSE REPORT FORM

PLEASE COMPLETE AND RETURN TO RECEPTION BY 10 AM ON DEPARTURE DAY







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

