	We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
	SCHOOL: PARTY LEADER:
	CENTRE: LOCKELOLE DATES: 4th March - 8th March
	NAME OF ACCOMMODATION: Manov
	Please score on the following basis if not making any comment:  1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
	SECTION 1: Pre Arrival
	Did you find the brochure accurate and informative?
Stio	How could we improve our website, www.manoradventure.com?  Include social stones explaining the day activities perhaps some of the instructions for activities to support Ast If you had a visit from one of our School Journey Advisors:  Did he provide a fair description of our centre and product?
	How professional was the Presentation Evening?
	How did you rate our pre-visit administration?
	Customer Services (Bookings, payments, support)?
	Operations (Rooming, outdoor pursuit programmes, support)?!
	Preview visit to the centre?
	SECTION 2: Arrivals
	General Welcome:
	Room Allocation:
	SECTION 3: Centre Facilities:
	Pupil Accommodation: Teacher Accommodation:
	Washing & Toilet Facilities:
	The Grounds: \ Catering: \
	Were there any accommodation problems? Blocked Shave dains only - fixed very quickly.
	Standard of cleanliness / tidiness? (teacher & pupil) Excellent - have keeplus
	emptied our thank you
	Standard of Furnishing? Excellent - exercially the picture

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SECTION 4: Meals
Were the meals of an adequate standard? Meals were delicious - chief aclapted
Mercy as best as he cold for our Hald childen. As a lot hala chn. would be good to explore the range of hala more common was there enough to eat? Plenty to cat - went home full hala!
Nas the food served promptly? Yes
Were all dietary requirements catered for? Yes - loved the cards
How do you rate the packed lunches?
Any other comments? Thank you fa feedly us well
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Which Instructors were motivating / clear / enthusiastic?  Scott, Chris, Connah (high lopes), Luke, Lewis, Scott M  Craig (hillwall), Adam, Thom, Adam (high lopes)
start for each session would be better (Warted 15 on one session for instructor to come).
What were your pupil's favourite outdoor pursuits? High ropes, Stacks
Are there any new outdoor pursuits you would like Manor Adventure to offer?
More engago hillwalk - perhaps lass land shos

Which aspect of your stay was most enjoyed? Activities  Which aspect of your stay was least enjoyed? Waiting around to start activities.  How do you rate the overall product on a value for money basis? Excellent.  Will you be considering a further visit with Manor Adventure? I.C.S.  Have you any further general comments which you feel would be useful to us?  Where did you hear of Manor Adventure? Atthornity.  What were the reasons for choosing Manor Adventure? Excellent accommode the part of t	Which aspect of your stay was least enjoyed? Watting, alond to start a chulties.  How do you rate the overall product on a value for money basis? Excellent.  Will you be considering a further visit with Manor Adventure?  Where did you hear of Manor Adventure?  Where did you hear of Manor Adventure?  What were the reasons for choosing Manor Adventure?  Excellent assumption to the control of the product of th		act of your etay was most aniound? ATTMINED
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Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

## manor adventure

## COURSE REPORT FORM

For







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

