

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: [REDACTED] PARTY LEADER: [REDACTED]

CENTRE: Lockerbie DATES: 21 - 23/6

NAME OF ACCOMMODATION: Pod Village 1

Please score on the following basis if not making any comment:  
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

### SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website, www.manoradventure.com?

N/A

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? Yes

How professional was the Presentation Evening? Didn't attend

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? Good

Operations (Rooming, outdoor pursuit programmes, support)? Good

Preview visit to the centre? N/A

### SECTION 2: Arrivals

General Welcome: Excellent Fire Drill: Excellent

Room Allocation: Excellent Introductory Talk: Excellent

### SECTION 3: Centre Facilities:

Pupil Accommodation: Good Teacher Accommodation: Good

Washing & Toilet Facilities: Good Cleanliness / Hygiene: Good

The Grounds: Beautiful / well kept / tidy Catering: Excellent / friendly

Were there any accommodation problems? No

Standard of cleanliness / tidiness? (teacher & pupil) Excellent

Standard of Furnishing? Excellent

### SECTION 4: Meals

Were the meals of an adequate standard? Yes

Was there enough to eat? Yes - more than enough!

Was the food served promptly? Yes

Were all dietary requirements catered for? All requirements catered for - as a pescatarian - I was looked after well

How do you rate the packed lunches? N/A

Any other comments? Thank you for taking care of our needs so well

### SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: Yes Professional: Yes

Which Instructors were motivating / clear / enthusiastic?

Yes - all activities were engaging for the pupils

How do you rate the outdoor pursuits? 10/10!

How do you rate the outdoor pursuit equipment? High Quality equipment

What were your pupil's favourite outdoor pursuits? High ropes / water sports

Are there any new outdoor pursuits you would like Manor Adventure to offer?

N/A

Do you have any suggestions on how we could improve our product or outdoor pursuits?

No

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Sony but it has to be all aspects - great food, activities, staff, place!*

Which aspect of your stay was least enjoyed? *N/A*

How do you rate the overall product on a value for money basis? *Excellent*

Will you be considering a further visit with Manor Adventure? *Yes - absolutely. This is the best residential I've ever been on.*

Have you any further general comments which you feel would be useful to us?

*No.*

Where did you hear of Manor Adventure? *School already came before.*

What were the reasons for choosing Manor Adventure? *Range of activities not offered elsewhere and pod villages.*

Which centre did you visit last year? *Robinhood - Todmorden*

What other visits does your school organise? *Days out.*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: *Gamesley Primary School* Name: .....

Address: *Grindaleford Grove* Address: .....

*Gamesley  
Glossop SK13 6HL*

**manor adventure**

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WIC 17 JUNE 2019

# manor adventure

## COURSE REPORT FORM

PLEASE COMPLETE AND RETURN TO RECEPTION BY 10 AM ON DEPARTURE DAY



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

*We hope you have enjoyed your visit with us*



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France