We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: LOCKER BLE DATES: 0102/19-7 03/02/19
NAME OF ACCOMMODATION: MANOR
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival
Did you find the brochure accurate and informative?
How could we improve our website, www.manoradventure.com?
ALL FINE
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?VERT
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: EXCELLET Fire Drill: EXCELLET
Room Allocation: KXCELLET Introductory Talk: EXCELLET
Pupil Accommodation: 9000 Teacher Accommodation:
Pupil Accommodation: 9000 Teacher Accommodation:
Washing & Toilet Facilities: V. Good. Cleanliness / Hygiene:
The Grounds: KXCLLBJT Catering: LXCLLBJT
Were there any accommodation problems? ** EX/0320 CARRET
TACKS ON STAIRS SURROUNDING CARVETS.
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?

......

SECTION 4: Meals
Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly? 755
Were all dietary requirements catered for?
How do you rate the packed lunches? N/A
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Which Instructors were motivating / clear / enthusiastic? ALL WERE FASULOUS
How do you rate the outdoor pursuits? EXCELLENT
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Z_{ll} W_{ll} ε_{-}
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment Which aspect of your stay was most enjoyed? A. L. Which aspect of your stay was least enjoyed? Will you be considering a further visit with Manor Adventure? Have you any further general comments which you feel would be useful to us? Where did you hear of Manor Adventure? What were the reasons for choosing Manor Adventure? What other visits does your school organise? Science Contract SECTION 7 Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France? Name: Address: Address manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

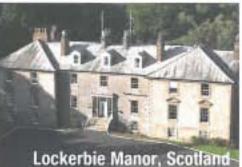
manor adventure

COURSE REPORT FORM

For







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

