We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: LOCKERBIE MANOR DATES: 13th - 15th FEBRUARY 2019
NAME OF ACCOMMODATION: MANIOR HOUSE.
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival
Did you find the brochure accurate and informative?
How could we improve our website, www.manoradventure.com?
1 - All necessary info available & easily accessible.
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre? School has been previously so no need.
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation: Introductory Talk:
SECTION 3: Centre Facilities:
Pupil Accommodation: Teacher Accommodation:
Washing & Toilet Facilities: Cleanliness / Hygiene:
The Grounds: Catering:
Were there any accommodation problems? Heater broken, but was
fixed promptly.
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?

.....

SECTION 4: Meals

SCOTION 4. Medis
Were the meals of an adequate standard?
on offer and delicious!
Was there enough to eat? Some_had_Seconds_and_even_
thirds!
Was the food served promptly?
Were all dietary requirements catered for? 1 - Stoff member is gluten
free and was given loss of choice.
How do you rate the packed lunches?

Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Which Instructors were motivating / clear / enthusiastic?
2 - Stephen, Scott D, Lewis & Anthony were all
fab - interacted well with the pupils and were funny
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? .Fencing (! I enjoyed using.
the 'swords' .). Obstacle (! liked gatting muddy)
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Lots of choice
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment Which aspect of your stay was most enjoyed? ... Watching the pupils from au 3 of our partnership schools mixing & faming Which aspect of your stay was least enjoyed? Nothing - it has been a great experience. How do you rate the overall product on a value for money basis? ... everything we required available and more! Will you be considering a further visit with Manor Adventure? ... Aosolutelu. Have you any further general comments which you feel would be useful to us? Wonderful experience for all of the pupils and Staff - thank you Where did you hear of Manor Adventure? Been previously What were the reasons for choosing Manor Adventure? Location, We are from near Stranger, and the activities on offer. Which centre did you visit last year? Stronged, nr. Newton Stewart. What other visits does your school organise? 3. Year rotation of Lockerbie Manor Carlingwork & Stronord, as we bring au P5, b + 7 pupils. **SECTION 7** Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France? Name: Name: Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

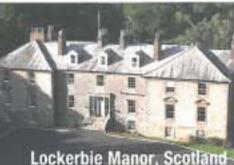
manor adventure

COURSE REPORT FORM

For







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

