We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL. PARTY LEADER: DATES: 2-6th May 23
CENTRE: Lockerbie DATES: 2-6th May 23
NAME OF ACCOMMODATION: Manor House
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival
Did you find the brochure accurate and informative?
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product? N/A
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre? ~ /A
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation: Introductory Talk:
SECTION 3: Centre Facilities:
Pupil Accommodation:
Washing & Toilet Facilities: Cleanliness / Hygiene:
The Grounds: Catering:
Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?

SECTION 4: Meals

Were the meals of an adequate standard?	
Was there enough to eat?	
Was the food served promptly?	1
Were all dietary requirements catered for?	<u>.</u>
How do you rate the packed lunches?	
Any other comments?	
SECTION 5: Centre Staff & Outdoor Pursuits How do you rate the Centre Staff / Instructors? Helpful: Profess Which Instructors were motivating / clear / enth	ional:usiastic?
How do you rate the outdoor pursuits?	1
How do you rate the outdoor pursuit equipment	?
What were your pupil's favourite outdoor pursuite Blind Trail, Zip line, Hill Wa	ns? High Rope, Paddle,
Do you have any suggestions on how we could i	mprove our product or outdoor pursuits?

Which centre did you visit last year?
Which centre did you visit last year?
Which centre did you visit last year?
Which centre did you visit last year?
Which centre did you visit last year?
Which centre did you visit last year?
©
y i
What were the reasons for choosing Manor Adventure?
Where did you hear of Manor Adventure? Visited before.
Warmer showers would be great!
Have you any further general comments which you feel would be useful to us?
Will you be considering a further visit with Manor Adventure?
How do you rate the overall product on a value for money basis?2
(ow own!).
Which aspect of your stay was least enjoyed? The noise from children
Which aspect of your stay was most enjoyed? Being outdoors and outs

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

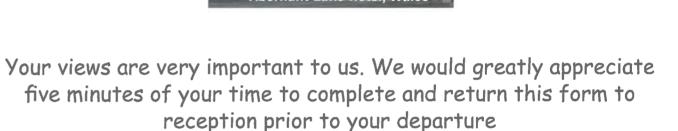
manor adventure

COURSE REPORT FORM

For







We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

