We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: LOCKERBIE DATES: 13-17th March
NAME OF ACCOMMODATION: LOCKERBLE MANOR
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival
Did you find the brochure accurate and informative?
How could we improve our website, www.manoradventure.com? Up to date pictures of all activities
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals Subsequent Fire Nam Showed Lack of children's General Welcome: Fire Drill: 3 understanding Not all groups
Room Allocation: Introductory Talk: 3 were aware of
SECTION 2: Contro Escilitica
Pupil Accommodation: 4 Toilets Teacher Accommodation: 3 - Drains/shower Pupil Accommodation: 4 Toilets Teacher Accommodation: 3 in B17 - Medication left in accommodation: 2 Common areas from could be cleaner
Washing & Toilet Facilities: 2 Cleanliness / Hygiene: 2 Common areas from
The Grounds: Catering:
Were there any accommodation problems? See comments above
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?

SECTION 4: Meals

Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments? More salad options
SECTION 5: Centre Staff & Outdoor Pursuits
Helpful. Professional: 2 where individuals
How do you rate the Centre Staff / Instructors? Helpful: Professional: 2 where individuals where individuals were not. Bot were dealt with Scott, Lewis, Zac Ben. All female staff were also great (sorry, no naves) ex How do you rate the outdoor pursuits? Lould Earp Craft A
survival skills be combined.
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? High Ropes, Disco, Abseil, Blind Trail & Mountain Biking
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Starting activities faster

SECTION 6: Over			-1
Which aspect of yo	ur stay was most enjoye	d?Act	ivities!
Which aspect of yo	ur stay was least enjoyed	d?bleat	ver (i)
How do you rate th			ey basis?1.
Will you be conside	ring a further visit with M	anor Adven	ture? <u>YES</u>
Communications/		with	groups misbehaving e improved.
Where did you hear	of Manor Adventure?	WORD O	F MOUTH
What were the reas	ons for choosing Manor	Adventure?	CONSTINITLY
CONSISTENT			confortable
Which centre did yo	u visit last year?Loc	KERDH	MANOR
What other visits do	es your school organise?	· · · · · · · · · · · · · · · · · · ·	
SECTION 7			
•	other schools or collead gland, Scotland, Wales	_	nay be interested in visiting any ?
Name:		Name:	
Address:		Address:	
	manar ac	lvantura	

manor adventure

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manor adventure

COURSE REPORT FORM

For







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

