We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: Lockerbie Manor DATES: 6th - 8th March
NAME OF ACCOMMODATION: Pod Village
Please score on the following basis if not making any comment:  1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival
Did you find the brochure accurate and informative?
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors: ö
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Very 9000 Fire Drill: 9000
General Welcome: Very 900d Fire Drill: 900d  Room Allocation: Very 900d Introductory Talk: Very 900d
SECTION 3: Centre Facilities:
Pupil Accommodation: Very 9000 Teacher Accommodation: Very 9000 Washing & Toilet Facilities: Very 9000 Cleanliness / Hygiene: 11
Washing & Toilet Facilities: New Good Cleanliness / Hygiene:
The Grounds:\\\ Catering:\
Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing? Good - blinds in teacher pod 7
wouldn't open after being closed, didn't cause a problem but just so you're anare

SECTION 4: Meals
Were the meals of an adequate standard?
Was there enough to eat? Yes
Was the food served promptly? Los
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments? Thank you
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Ven
Which Instructors were motivating / clear / enthusiastic?
Almost all, some could have been a bit
more motivating but generally VG
How do you rate the outdoor pursuits? Excellent - however we
had water actuaties on last day to feel this would have been better on another day, kid How do you rate the outdoor pursuit equipment? Excellent not want in to get too west with
What were your pupil's favourite outdoor pursuits? Abselling Zip Gern Wille
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?,
No-many maybe just timetabling on coulit
No-many maybe just turietabling on couldn't last day. Rally.

	spect of your stay was most enjoyed	or All	
	pect of your stay was least enjoyed		4
How do y	ou rate the overall product on a val	ue for mon	ey basis? V.l.n.ggood
Will you b	e considering a further visit with M	anor Adven	ture? Yes
-	any further general comments whi M. y.m. for a g our pupils	-	
What were M. F.O.	e the reasons for choosing Manor A  Manual and  More  ontre did you visit last year? ho.	Adventure?	Medsite very schue, good mouth
			<u>e</u>
SECTION	7		
	ow of any other schools or collead tres in England, Scotland, Wales a		
Name:		Name:	
Address:		Address:	

## manor adventure

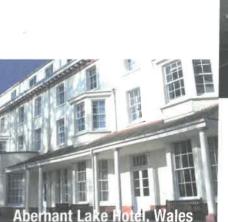
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

## manor adventure

## **COURSE REPORT FORM**

For







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

