

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:

CENTRE: Lockeblie DATES: 27th - 1st March

NAME OF ACCOMMODATION: Lockeblie Manor House

Please score on the following basis if not making any comment:

1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website, www.manoradventure.com?

..... No improvements

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening? N/A

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? Excellent

Operations (Rooming, outdoor pursuit programmes, support)? 1

Preview visit to the centre? N/A

SECTION 2: Arrivals

General Welcome: 1 Fire Drill: 1

Room Allocation: 1 Introductory Talk: 1

SECTION 3: Centre Facilities:

Pupil Accommodation: 1 Teacher Accommodation: 1

Washing & Toilet Facilities: 1 Cleanliness / Hygiene: 1

The Grounds: 1 Catering: Excellent - Very well fed!

Were there any accommodation problems?

..... No

Standard of cleanliness / tidiness? (teacher & pupil)

..... Excellent

Standard of Furnishing?

..... ~~Acceptable~~ Very Good

SECTION 4: Meals

Were the meals of an adequate standard? Excellent

Was there enough to eat? Yes, plentiful! Very

..... Kids could have had extra pizza/chips/nuggets but

..... Good portion

Was the food served promptly?

..... Yes very

Were all dietary requirements catered for?

..... Yes excellent

How do you rate the packed lunches?

..... N/A

Any other comments?

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 1 Professional: 1

Which Instructors were motivating / clear / enthusiastic?

Jack, Ben^w, Chris^A, Lewis M, Craig, Jen, Scott, Rachel, Rebecca, Tommy, Zach + Lewis (del)

How do you rate the outdoor pursuits?

..... Excellent

How do you rate the outdoor pursuit equipment?

..... 0

What were your pupil's favourite outdoor pursuits?

Abseil, Zip, Canoe, Kayak, orienteering, Ardeny

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed?

Instructors, Outdoor activities, & food.

Which aspect of your stay was least enjoyed?

.....

How do you rate the overall product on a value for money basis?

Excellent -

Will you be considering a further visit with Manor Adventure?

Yes - booked already

Have you any further general comments which you feel would be useful to us?

*We have loved our trip yet again, the staff from kitchen, instructors + cleaning have been excellent and went over and above! We honestly cannot fault anything ~~*****~~.*

Where did you hear of Manor Adventure? *Previous visit.*

What were the reasons for choosing Manor Adventure?

Previous visit by teaching members kids.

Which centre did you visit last year? *Lockerbie*

What other visits does your school organise?

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SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

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manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France