We constantly strive to improve our hig	le constantly strive to improve our high standards. Your comments are very	
important to us and will be assessed by		
SCHOOL:	DATES: 14th - 16th July 23	
Please score on the following basis if no	ot making any comment	
1 – Excellent 2 Very Good 3 –	Good 4 – Acceptable 5 – Poor	
SECTION 1: Pre-Arrival		
How could we improve our website, ww	w.manoradventure.com?	
If you had a visit from one of our School	Journey Advisors:	
	on of our centre and product?	
	sentation Evening?	
	tion?	
	payments, support)?	
	pursuit programmes, support)?	
	N/A	
SECTION 2: Arrivals		
General Welcome: 1	Fire Drill: 2	
Room Allocation: 1	Introductory Talk: 3 2 (103316ly ant faul	
	he a surge see	
SECTION 3: Centre Facilities	eccuse we we experience we we	
	Teacher Accommodation: 2	
Washing & Tailet Facilities	Cleanliness / Hygiene: 1	
The Grounds:	Cleanliness / Hygiene:	
were there any accommodation problems	? Slow drainage in sinks	
Standard of cleanliness / tidiness? (teache	in pod village er & pupil) 2	
Standard of Furnishing? 3		
Would be useful to	have working Wifi	

SECTION 4: Catering / Meals
Were the meals of an adequate standard?
Was there enough to eat?
Was the food second second second 2
Was the food served promptly?
Were all dietary requirements catered for? 1
How do you rate the packed lunches?
Any other comments?
ECTION 5: Centre Staff & Outdoor Pursuits
oid the Head of Centre / Chief Instructor make themselves known to you during your visit?
Les, Gillian 15 so helpful and welcoming.
ow do you rate the Centre Staff / Instructors?
elpful: Most - 2 Some - 4 Professional: Most - 2 Some - 4
/ere the Instructors motivating / clear / enthusiastic?
Most yes - minority see connects overleaf.
ow do you rate the outdoor pursuits?
ow do you rate the outdoor pursuits?  2 - apart from Survival
ow do you rate the outdoor pursuit equipment?
hat were your pupil's favourite outdoor pursuits?
Jater sports
e there any new outdoor pursuits you would like Manor Adventure to offer?
Ve would have liked high rapes lais line 1.
Ve would have liked high ropes/zip line during
you have any suggestions on how we could improve our product or outdoor pursuits?
More rope/height activities on

	twhen the kids asked them not to. Some kids very upset by this. SECTION 6: Overall Assessment
	Which aspect of your stay was most enjoyed? Actinities and accomodation
	Which aspect of your stay was least enjoyed? Small Minority of instructors didn't take account of individual needs fee above
	How do you rate the overall product on a value for money basis?
	Will you be considering a further visit with Manor Adventure?
	Have you any further general comments which you feel would be useful to us?  Instructors (some) would benifit from ASN training.  Some did not listen to needs of kids; i.e.  Splashing with water during raft building the whole would be useful to us?  Where did you hear of Manor Adventure?  What were the reasons for choosing Manor Adventure?  Negative experience at PGL last year
	Which centre did you visit last year? Dalguise PGL What other visits does your school organise?
	SECTION 7:
	Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?	
	/ * *
	Name: Name: ALL tomes.
	Address: Address:
f c	The school in Pod through the trees and Village 2 left manor being rude/misbehaving heir children adventure so we had to move unsupervised for our white class to the other side of Telephone: 01584 861333 Website: www.manoradventure.com

for



## COURSE **REPORT FORM**











Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

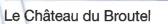
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

## Have you considered our French Centres







Le Château de Warsy