We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: CENTRE: LOCKERBIE MANOR DATES: 14/6 - 16/6 2023 NAME OF ACCOMMODATION: LOCKERBIE MANOC
Please score on the following basis if not making any comment
1 - Excellent 2 Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? VELY How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? NO SECTION 2: Arrivals General Welcome: VERY GOOD Fire Drill: Very Good Room Allocation: Introductory Talk: II i
SECTION 3: Centre Facilities
Pupil Accommodation AS EXPECTED Teacher Accommodation: Would rafter aww
Washing & Toilet Facilities: "Cleanliness / Hygiene: The Grounds: "Cleanliness / Hygiene: "The Grounds: "The Groun
Were there any accommodation problems? №0
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing? G00D

SECTION	4:	Catering	/	Meals
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Were the meals of an adequate standard? YES
Was there enough to eat? YES - HAO TO ASC FOR FRUIT/SALAD AS LAST SITTING FOR LUNCH BUT STRFF FILLED UP Was the food served promptly? YES
Were all dietary requirements catered for? パモン
How do you rate the packed lunches?
Any other comments? PIZZA WOULD BE A GOOD 6PDON ALL 10.05 LICE PIZZA
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors? Helpful: <i>Vモピ</i> イ Professional: <i>Vモ</i> ピソ
Were the Instructors motivating / clear / enthusiastic? 460
How do you rate the outdoor pursuits? V · G
How do you rate the outdoor pursuit equipment? V·G
Vhat were your pupil's favourite outdoor pursuits? WATER SPORTS CLIMBIN G
re there any new outdoor pursuits you would like Manor Adventure to offer?
o you have any suggestions on how we could improve our product or outdoor pursuits?
HIGH ROPES
BMX

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed?ACTVITES
Which aspect of your stay was least enjoyed?
How do you rate the overall product on a value for money basis?
Will you be considering a further visit with Manor Adventure? 485
Have you any further general comments which you feel would be useful to us?
NOT HAVING WATER ACTUMES ON DAY OF
DEPAKTUKE
Where did you hear of Manor Adventure? อาาาะเย รณอนร
What were the reasons for choosing Manor Adventure?LOCALATY - VALU.
Which centre did you visit last year? PRIOR TO COVO
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France? 🙌 🗸
Name: Name:
Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

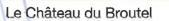
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy