We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: Lockerbie DATES: 22nd - 24th Feb
NAME OF ACCOMMODATION: Main House A.S. A.O. All
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival
Did you find the brochure accurate and informative?
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?NA
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation: Introductory Talk: Introductory Talk: Possed on
SECTION 3: Centre Facilities:
Pupil Accommodation: Teacher Accommodation:
Washing & Toilet Facilities:
The Grounds: Catering:
Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil)
Observational of Francischics O
Standard of Furnishing?

SECTION 4: Meals
Were the meals of an adequate standard?
Was there enough to eat? Auroup plenty
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments? Lots of choice and the menu is child centred. All children ate at least something/combination of items.
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful:Professional:
Which Instructors were motivating / clear / enthusiastic? - more personally needed out to Scott Zach den clanife lots of riddles Bon P Jonny Rochel and puzzles
How do you rate the outdoor pursuits?
<u></u>
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits?
Cance Kanak
Are there any new outdoor pursuits you would like Manor Adventure to offer?
1 Water dostade couse
Do you have any suggestions on how we could improve our product or outdoor pursuits?
Ourcleer instructions (understand safety important however)

SECTION 6: Overall Assessment	
Which aspect of your stay was most enjoyed?Cance t kayale	
Evening halk, pencing	
Which aspect of your stay was least enjoyed? Heal times were stressful at	Eirs
at times due to not enough space for all schools + sto	æ
How do you rate the overall product on a value for money basis?	
Will you be considering a further visit with Manor Adventure?	
Have you any further general comments which you feel would be useful to us?	
areas. No hot water provided for lot Char etc at nights	t cind
Where did you hear of Manor Adventure? Recommended by South homewhat	ie Cam
What were the reasons for choosing Manor Adventure?	
Been many years -always been placed.	
Which centre did you visit last year? has residential was lackerbic 2019	۹
What other visits does your school organise?	
Individual Class trips (day trips)	
SECTION 7	
Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?	
Name: Name:	
Address: Address:	
manor adventure	
Head office: Culmington Manor Craven Arms, Shropshire, SY7 9BY	

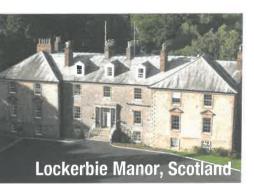
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

manor adventure

COURSE REPORT FORM

For







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

