We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.					
SCHOOL: PARTY LEADER: .					
CENTRE: LOCKELBIE DATES: 2-4 560T 202Z					
NAME OF ACCOMMODATION: MAIN HOUSE					
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor					
SECTION 1: Pre Arrival					
Did you find the brochure accurate and informative?					
How could we improve our website, www.manoradventure.com?					
WEBSHE FINE.					
If you had a visit from one of our School Journey Advisors:					
Did he provide a fair description of our centre and product?					
How professional was the Presentation Evening?					
How did you rate our pre-visit administration?					
Customer Services (Bookings, payments, support)?					
Operations (Rooming, outdoor pursuit programmes, support)?					
Preview visit to the centre? No PREULOUS ATTENDERS					
SECTION 2: Arrivals					
General Welcome: V. Good () Fire Drill:					
Room Allocation: Introductory Talk:					
SECTION 3: Centre Facilities:					
Pupil Accommodation:					
Washing & Toilet Facilities:					
The Grounds: Catering: 2					
Were there any accommodation problems? LOOMS TOO WARM, SOME ROOMS					
OUEL OCCUPIED, PROBLEMS WITH SOME ROOM HANDLES					
Standard of cleanliness / tidiness? (teacher & pupil)					
Standard of Furnishing?					
CLOCKS IN COPPIECES / ROOMS					

SECTION 4: Meals

Were the meals of an adequate standard?
Was there enough to eat? (2)
Was the food served promptly? 2
Were all dietary requirements catered for? 2 - MENUS CLEARER DISPLAYED
How do you rate the packed lunches?
Any other comments? BETTER DESSERTS - ICE CREAM, CUSTARD,
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Which Instructors were motivating / clear / enthusiastic?
SCOTT, CHLOE, NATALLE
ANDREW BIT ANXIOUS - BENEWLY QUAYFIED?
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
BILES NEGO BETTER MAINTAINENCE
What were your pupil's favourite outdoor pursuits? ADDLE boxed in
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Oo you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment						
Which aspect of your stay was most enjoyed?						
Which asp	pect of your stay was least enjoyed	?				
How do yo	ou rate the overall product on a valu					
Will you be	e considering a further visit with Ma		,			
Have you a	any further general comments whic	ch vou feel	would be useful to u	ıs?		
•	4 2 INSTRUCTORS AT G	_				
THI	S HELPS HERE GIRLS A	CHIEVE	MORE AND	HAUE		
A LONGER ATTEMPT AT THE ACTUITY.						
Where did you hear of Manor Adventure? PLEULOUS UISITS						
What were the reasons for choosing Manor Adventure?						
	PLEVIOUS	WISITS -	- EXCELLENT	CXPGLIENCE		
Which centre did you visit last year? LOCKERBE						
What other	r visits does your school organise?					
		<i></i>				
SECTION	7					
Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?						
Name:		Name:				
Address:		Address:				
manor adventure						

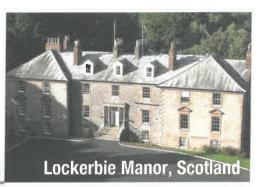
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

manor adventure

COURSE REPORT FORM

For





Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

