

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER: .
CENTRE: LOCKERBIE DATES: 21.10.22
NAME OF ACCOMMODATION: MANOR

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? YES
How could we improve our website, www.manoradventure.com?
.....

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? GREAT
Operations (Rooming, outdoor pursuit programmes, support)? "
Preview visit to the centre?

SECTION 2: Arrivals

General Welcome: FAB Fire Drill: FAB
Room Allocation: GREAT - Introductory Talk: EXCELLENT
HANDY TO BE ON GROUND FLOOR I GOT MY MIND
AND STAFF DISTRIBUTED WELL AT EASE

SECTION 3: Centre Facilities:

Pupil Accommodation: 1 Teacher Accommodation: 1
Washing & Toilet Facilities: 1 Cleanliness / Hygiene: 1
The Grounds: 1 - EXTREMELY SAFE Catering: V. FRIENDLY
Were there any accommodation problems? NO

Standard of cleanliness / tidiness? (teacher & pupil) FANTASTIC ESPECIALLY
TOILETS

Standard of Furnishing? GREAT. (1)

SECTION 4: Meals

Were the meals of an adequate standard? GREAT CHOICE FOR
EVEN FOSSY CHILDREN

Was there enough to eat? PLENTY

Was the food served promptly? ABSOLUTELY (1)

Were all dietary requirements catered for? YES - ABOVE AND BEYOND
EVEN TUCK SHOP.

How do you rate the packed lunches?

Any other comments?

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 1 Professional: 1

Which Instructors were motivating / clear / enthusiastic?

YES - VERY PATIENT

How do you rate the outdoor pursuits? BRILLIANT (1)

How do you rate the outdoor pursuit equipment? FANTASTIC BUT
ARM GUARDS IN ARCHERY KEPT FALLING OFF

What were your pupil's favourite outdoor pursuits? ARCHERY / BLIND TRAIL /
ZIP LINE (ABSEILING AFTER GETTING OVER A
FEAR)

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? COMMON ROOM

Which aspect of your stay was least enjoyed? GETTING PREPARED

FOR ACTIVITIES - TRANSITION

How do you rate the overall product on a value for money basis? 1

Will you be considering a further visit with Manor Adventure? 1

Have you any further general comments which you feel would be useful to us?

ANOTHER COMMON ROOM AREA FOR NIGHTLY CALLS

Where did you hear of Manor Adventure? ✓

What were the reasons for choosing Manor Adventure? WENT LAST YEAR

Which centre did you visit last year? HERE

What other visits does your school organise? FOREST SCHOOL - LOCAL

ABROAD - SECONDARY SCHOOL

PROJECT BASED LEARNING - CAREERS

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

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manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France