

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:
CENTRE: LOCKERBIE DATES: 3-6 MAY 2022
NAME OF ACCOMMODATION: LOCKERBIE MANOR

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? YES

How could we improve our website, www.manoradventure.com?
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If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? NA

How professional was the Presentation Evening? NA

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? ①

Operations (Rooming, outdoor pursuit programmes, support)? ①

Preview visit to the centre? NA

SECTION 2: Arrivals

General Welcome: ① Fire Drill: GOOD

Room Allocation: ① Introductory Talk: ①

SECTION 3: Centre Facilities:

Pupil Accommodation: ① Teacher Accommodation: ①

Washing & Toilet Facilities: ① Cleanliness / Hygiene: ①

The Grounds: ① Catering: ①

Were there any accommodation problems? THE NOISE FROM THE

HEATING (WHICH SOUNDED LIKE A GENERATOR OUTSIDE
DISTURBED SLEEP IN THE ROOMS ON THE GROUND FLOOR
Standard of cleanliness / tidiness? (teacher & pupil)

①

Standard of Furnishing? ①

SECTION 4: Meals

Were the meals of an adequate standard? THE MEALS WERE
EXCELLENT. THERE WAS A GOOD CHOICE TOO.

Was there enough to eat? PLENTY. SECONDS WERE
OFFERED TOO.

Was the food served promptly? YES. THE CATERING STAFF
WERE FANTASTIC.

Were all dietary requirements catered for? YES - FOOD ALLERGIES
AND VEGETARIAN OPTIONS WERE CATERED FOR.

How do you rate the packed lunches? NA

Any other comments? THE ORGANISATION IN THE
CANTEEN IS EXCELLENT, IT RUNS VERY
SMOOTHLY CATERING FOR LARGE NUMBERS.

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: ① Professional: ①

Which Instructors were motivating / clear / enthusiastic?

ALL OF THEM.

How do you rate the outdoor pursuits? EXCELLENT - FUN AND
CHALLENGING.

How do you rate the outdoor pursuit equipment? GOOD - EVERYTHING
IS WELL MAINTAINED, THOUGH THE ARCHERY
EQUIPMENT NEEDED REPAIRED (BOW WITH BROKEN PART
AND ARROWS WITHOUT
FEATHERS -
What were your pupil's favourite outdoor pursuits? SUP, ABSEILING, FENCING, KAYAKING
HIGH ROPES

Are there any new outdoor pursuits you would like Manor Adventure to offer?

NO

Do you have any suggestions on how we could improve our product or outdoor pursuits?

NO, MAYBE BETTER WIFI

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? THE ACTIVITIES AND FREE TIME

Which aspect of your stay was least enjoyed? —

How do you rate the overall product on a value for money basis? (1)

Will you be considering a further visit with Manor Adventure? YES

Have you any further general comments which you feel would be useful to us? NO

Where did you hear of Manor Adventure? FROM OTHER SCHOOLS

What were the reasons for choosing Manor Adventure? PREVIOUS VISITS WERE SO SUCCESSFUL

Which centre did you visit last year? LOCKERBIE

What other visits does your school organise? TRIPS CONNECTED TO CLASSWORK e.g. LONDON, YORK, AMSTERDAM

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

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manor adventure

COURSE REPORT FORM

For

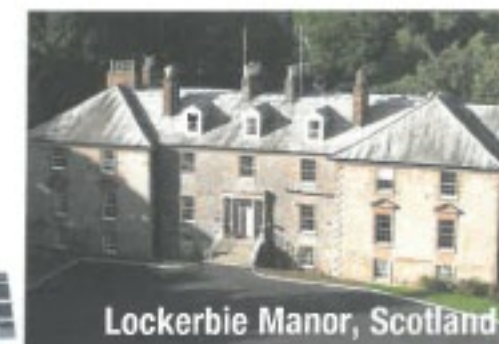
LOCKERBIE MANOR



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France