We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.					
SCHOOL PARTY LEADER:					
CENTRE: DATES: 14-18 March 202Z					
NAME OF ACCOMMODATION: Lackerbie Manor					
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor					
SECTION 1: Pre Arrival					
Did you find the brochure accurate and informative? .3					
How could we improve our website, www.manoradventure.com?					
If you had a visit from one of our School Journey Advisors: No visit that I'm					
Did he provide a fair description of our centre and product?					
How professional was the Presentation Evening?					
How did you rate our pre-visit administration?					
Customer Services (Bookings, payments, support)?					
Operations (Rooming, outdoor pursuit programmes, support)?.3					
Preview visit to the centre? 3					
SECTION 2: Arrivals					
General Welcome: .3					
Room Allocation: .3					
SECTION 3: Centre Facilities:					
Pupil Accommodation: .3 Teacher Accommodation: .5					
Washing & Toilet Facilities: .3					
The Grounds: 3					
Were there any accommodation problems? Teachers dorm had very					
unpleasant and unbearable smell over the course of the weele. Air freshenes provided but olidare mask smell. Standard of cleanliness / tidiness? (teacher & pupil)					
Standard of Furnishing? No surnishing in child dorms.					

	SECTION 4: Meals
	Were the meals of an adequate standard?
	Was there enough to eat? 3
	Was the food served promptly? 3
	Were all dietary requirements catered for?
	How do you rate the packed lunches? NA
	Any other comments?
	SECTION 5: Centre Staff & Outdoor Pursuits How do you rate the Centre Staff / Instructors? Helpful: 4/5 Professional: 4
	Which Instructors were motivating / clear / enthusiastic? Not many - Holly and Lewis were great. Most other instructors
	Were very uninviting unengaging not very motivating and hardly conversed with the children. How do you rate the outdoor pursuits? 142- great range however a
	lot of time waiting about preparing for activities. How do you rate the outdoor pursuit equipment? #2 all equipment clean
	and of a great standard.
	What were your pupil's favourite outdoor pursuits? High Ropes and obstacle course
	Are there any new outdoor pursuits you would like Manor Adventure to offer?
,	Do you have any suggestions on how we could improve our product or outdoor pursuits? We feel the Staff really make or break these sessions and that would be our biggest suggestion for improvements.

	N 6: Overall Assessment	0	100
Which as	spect of your stay was most enjoye	d? 000a	ilising with peers
outsi	de on		
Which or	spect of your stay was least enjoye	as Starr	rooms a and the
la A	opect of your stay was least enjoye	activity.	Stroo
	of engagement from		
How do y	ou rate the overall product on a va	lue for mon	ey basis? . Unsure . g
	so Cannot Onswer.		
Will you b	be considering a further visit with M	lanor Adven	ture? Outwith my hands
		internation	
	any further general comments wh		
	el the children would ber		
orea	to meet as a whole sol	neal laster	meals etc.).
Where did	d you hear of Manor Adventure?	Visited	Areviously
	re the reasons for choosing Manor		
			J

•••••			
	ntre did you visit last year? 🞾		
What other	er visits does your school organise	?No(other visits.
SECTION	17		
	now of any other schools or collea ntres in England, Scotland, Wales		
Name:		Name:	
Address:		Address:	
		d	_

manor adventure

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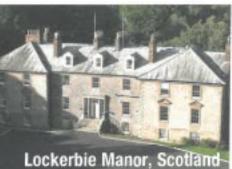
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COURSE REPORT FORM

For







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

