

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: ..... PARTY LEADER: .....  
CENTRE: Locherbie Manor ..... DATES: 2nd - 4th March 2022 .....  
NAME OF ACCOMMODATION: Locherbie Manor .....

Please score on the following basis if not making any comment:  
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

### SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes .....

How could we improve our website, www.manoradventure.com?

Happy with it. .....

If you had a visit from one of our School Journey Advisors: N/A .....

Did he provide a fair description of our centre and product? .....

How professional was the Presentation Evening? .....

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? Excellent .....

Operations (Rooming, outdoor pursuit programmes, support)? Excellent .....

Preview visit to the centre? N/A .....

### SECTION 2: Arrivals

General Welcome: Super! ..... Fire Drill: Good .....

Room Allocation: Super! ..... Introductory Talk: Super! .....

### SECTION 3: Centre Facilities:

Pupil Accommodation: Fantastic ..... Teacher Accommodation: Wonderful! .....

Washing & Toilet Facilities: Excellent ..... Cleanliness / Hygiene: Excellent .....

The Grounds: Excellent ..... Catering: Excellent .....

Were there any accommodation problems? No. (Noisy pipes but not a major issue.) .....

Standard of cleanliness / tidiness? (teacher & pupil) Excellent .....

Standard of Furnishing? Excellent .....

### SECTION 4: Meals

Were the meals of an adequate standard? The meals were  
OUTSTANDING with plenty of choice. .....

Was there enough to eat? Yes .....

Was the food served promptly? Yes .....

Were all dietary requirements catered for? Yes - Fantastic! .....

How do you rate the packed lunches? N/A .....

Any other comments? This was one of the highlights  
for staff and pupils. .....

### SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: Excellent ..... Professional: Excellent .....

Which Instructors were motivating / clear / enthusiastic?

Jake, Ben, Holly (and the lady who  
took group 7 for climbing wall). .....

How do you rate the outdoor pursuits? Excellent. .....

How do you rate the outdoor pursuit equipment? Excellent .....

What were your pupil's favourite outdoor pursuits? Rifles, Abseiling,  
Climbing wall, Fencing and Survival. .....

Are there any new outdoor pursuits you would like Manor Adventure to offer? .....

No. We think you provide a variety .....

Do you have any suggestions on how we could improve our product or outdoor pursuits?

No. .....

**SECTION 6: Overall Assessment**

Which aspect of your stay was most enjoyed? *Everything! I honestly cannot praise you highly enough.*

Which aspect of your stay was least enjoyed? *Nothing.*

How do you rate the overall product on a value for money basis? *10/10*

Will you be considering a further visit with Manor Adventure? *Definitely and I will be recommending it.*

Have you any further general comments which you feel would be useful to us?  
*Just to thank you all on behalf of pupils, parents and staff for a wonderful experience for our children.*

Where did you hear of Manor Adventure? *Word of Mouth*

What were the reasons for choosing Manor Adventure? *Highly recommended - range of activities, accommodation, food, welcome, ethos of the place.*

Which centre did you visit last year? *N/A*

What other visits does your school organise? *Day trips to other more local outdoor centres in summer term for water sports*

**SECTION 7**

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France? *Watch this space!!*

Name: ..... Name: .....  
Address: ..... Address: .....

**manor adventure**

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# manor adventure

## COURSE REPORT FORM

For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

*We hope you have enjoyed your visit with us*



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France