

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:
CENTRE: L. MANOR DATES: 2-4th MARCH
NAME OF ACCOMMODATION: L. MANOR HOUSE

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? 2

How could we improve our website, www.manoradventure.com?

MORE CURRENT PHOTOS

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? n/a

How professional was the Presentation Evening?

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? 1

Operations (Rooming, outdoor pursuit programmes, support)? 1

Preview visit to the centre? n/a

SECTION 2: Arrivals

General Welcome: 3 Fire Drill: 3

Room Allocation: 3 Introductory Talk: 2

SECTION 3: Centre Facilities:

Pupil Accommodation: 2 Teacher Accommodation: 1

Washing & Toilet Facilities: 3 Cleanliness / Hygiene: 2

The Grounds: 2 Catering: 1

Were there any accommodation problems? NO, PRIOR TO COMING

VERY HELPFUL TO ACCOMMODATE STAFF IN DIFFERENT ROOMS DUE TO COVID

Standard of cleanliness / tidiness? (teacher & pupil)

SOME BLINDS BROKEN, NO SHEETS ON CHILDREN'S BUNKS 2

Standard of Furnishing?

3

SECTION 4: Meals

Were the meals of an adequate standard? EXCELLENT BIG PORTIONS
GOOD CHOICE

Was there enough to eat? YES PLENTY

Was the food served promptly? YES EXCELLENT SERVICE

Were all dietary requirements catered for? YES

How do you rate the packed lunches?

n/a

Any other comments? STAFF VERY ACCOMMODATING AND COOKED AND STORED OUR FOOD FOR US

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 2 Professional: 2

Which Instructors were motivating / clear / enthusiastic?

Chloe Ben Tegan

How do you rate the outdoor pursuits? 2

How do you rate the outdoor pursuit equipment? 2

What were your pupil's favourite outdoor pursuits? Anything with mud
BLIND TRAIL, OBSTACLE, Rifles

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Do you have any suggestions on how we could improve our product or outdoor pursuits?

Our pupils were disappointed they didn't get 2 activities they asked for.

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Activities, food*

Which aspect of your stay was least enjoyed?

Children enjoyed some activities more than others

How do you rate the overall product on a value for money basis?

2

Will you be considering a further visit with Manor Adventure? *Yes 2 years*

Have you any further general comments which you feel would be useful to us?

Drop off and start is very stressful, everyone coming at the same time. Stressful for leaders to have their talks far separately from party and don't know what the children have been told.

Where did you hear of Manor Adventure? *Word of mouth*

What were the reasons for choosing Manor Adventure?

close to school, ^{been} coming for about 10 years every 2 years.

Which centre did you visit last year? *2 years ago L. Manor*

What other visits does your school organise? *nothing at the moment due to Covid*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: *n/a* Address: *n/a*

manor adventure

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COURSE REPORT FORM

For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France