œ.		, We understand the frier hos
1	We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.	SECTION 4: Meals and that night's dinner was
.3	SCHOOL: PARTY LEADER: 5	Were the meals of an adequate standard? NO that the menu was aime
Ĕ	CENTRE: DATES: 17.6.22	for children but the quality was very poor.
3	NAME OF ACCOMMODATION: Lockerble Manor.	Was there enough to eat? No - We had tots of hungry pay
ble.	Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor	in the middle of the night - this can be easely fixed with a supper thetahen facilities and help this was the food served promptly?
Bn	SECTION 1: Pre Arrival	Yes-everyay our pupers and have enough when
29	Did you find the brochure accurate and informative	Were all dietary requirements catered for? Pushed.
sa la	How could we improve our website, www.manoradventure.com?	Yes it wasn't very inclusive for those with a card
200	Photos of all types of room and dinning facilaties	How do you rate the packed lunches? We did not have this
Ed	If you had a visit from one of our School Journey Advisors: Online	option
25	Did he provide a fair description of our centre and product? .3	Any other comments? Schools we heard staff being rude to other
33	How professional was the Presentation Evening?	who tidied up, was a credit to tockertie Manor always
63	How did you rate our pre-visit administration? Gillian is excellent	horking hard and being palite and helpful. (MOMas).
the	Cystomer Services, (Bookings, payments, support)? que strans, prior to visit !	How do you rate the Centre Staff / Instructors? Very inclusive
377	now she managed this with your awful wifi is beyond me!	How do you rate the Centre Staff / Instructors?
32.3	Preview visit to the centre? Did not do this	Helpful: Professional:
र्वे देव	SECTION 2: Arrivals	Which Instructors were motivating / clear / enthusiastic?
520	General Welcome: Fire Drill:	SEE all fab with the kids. Thank you Dannie Ersaving the
83	Room Allocation:	Dis problem with the months II is it is a saving the
42	SECTION 3: Centre Facilities:	How do you rate the outdoor pursuits 2 three activities on one pond
0/2	Pupil Accommodation: 4. Teacher Accommodation: 2	338 was very crampea.
SES	Washing & Toilet Facilities: 3 Cleanliness / Hygiene: 5 Apt Goy/Ol	How do you rate the outdoor pursuit equipment?
3	The Grounds: 2 only toulets got cleaned)	227 O.I.M.
Say	Were there any accommodation problems? Yes - pupils from other	What were your pupil's favourite outdoor pursuits? Poddle boarding
ý	3 chool were entering our bedroom and	55 5 dostacle course, and high topes
7	threaten in our dularen which compromised	Are there any new outdoor pursuits you would like Manor Adventure to offer?
26.	their safety. 5.	158 Gorge Walking
2 D	Standard of Furnishing? Teacher rooms were fine - pupil	Do you have any suggestions on how we could improve our product or outdoor pursuits?
· pg.	rooms were dated.	FILES No breaks between activities to much down time
25	8	I I a breaks between activities to much down two

	N 6: Overall Assessment		
Which as	spect of your stay was most enjo	oyed? Sell	ng the children hav
frun a	M the activitie	<u> </u>	
Which as	spect of your stay was least enjo	yed? The	interaction with the
her sc	chal who shared ou	corrido	V
How do y	you rate the overall product on a	value for mor	ney basis?
0 1	1 /	h Manor Adve	nture?
Have you	any further general comments	which you fee	I would be useful to us?
The a	entre should pro	ovide to	alls, hoops etc for
pupi	to to use during	down	time between activiti
. /	J		
Where did	d vou hear of Manor Adventure?	Local A	uthonfy
			9
One o	of a few recomme	onded	by our authority.
		ſ	
What othe	er visits does your school organi	se? N/H	
SECTION	17		
Name:		Name:	
Address:		Address:	
	Which as her so will you here did what were what other sections of our certain ware:	Which aspect of your stay was least enjoy her school who shared and they school who shared and they school will you be considering a further visit with frequency any further general comments. The centre should properly to use during what were the reasons for choosing Man shared a few recomments. The affect of the should properly to use during what were the reasons for choosing Man shared a few recommendation. Which centre did you visit last year? What other visits does your school organics section 7 Do you know of any other schools or color our centres in England, Scotland, Wall Name:	Have you any further general comments which you fee The centre should provide to pupils to use during down. Where did you hear of Manor Adventure? Local A What were the reasons for choosing Manor Adventure? One of a flew recommended. Which centre did you visit last year? None. What other visits does your school organise? NA SECTION 7 Do you know of any other schools or colleagues who reof our centres in England, Scotland, Wales and France Name: Name: Address: Address:

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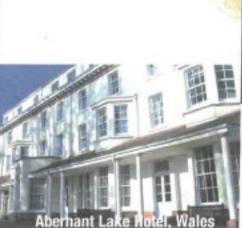
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

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COURSE REPORT FORM

For







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

